THE IMPACT OF HR PRACTICES ON EMPLOYEE RETENTION IN TELECOMMUNICATION INDUSTRY OF KARACHI

By

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A thesis presented to the Department of Management Sciences, Bahria University Karachi Campus, in partial fulfillment of the requirements of the MBA degree



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It is certified that the above candidate's thesis has been completed to my entire satisfaction and, to my belief; its standard is appropriate and suitable for submission for examination. I have also conducted plagiarism test of the thesis under consideration using HEC prescribed software and found similarity index at that is within the permissible limit set by the HEC for the MBA thesis. I have also found the thesis in a format recognized by the Department of Management Sciences.

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ABSTRACT

Purpose:

The purpose of this research is to perceive the elements of career improvement, rewards and compensation, overall performance control, process layout, and talent acquisition contributing to worker retention in telecommunications enterprise. The studies are large to analyze the determinants that have an effect on the employee retention in telecommunications industry in Karachi.

Methodology:

The primary data of this research were gathered via assigning 380 survey forms to relevant employees in Karachi. The reliability of Cronbach's Alpha's test takes on each variable which demonstrated affordable reliability outcomes more than 0.5. Pearson Correlation and regression tools were used to investigate the strengths of responses as of the collected questionnaires.

Findings:

This model's R adjusted value is 0.810 or 81.0%. This demonstrates our self-ruling elements clear up just 81.0% of our dependent variable i.e. the five picked indicators have just 81.0% association with employee retention in telecommunication industry of Karachi.

Implications:

This study is considered quite beneficial for Telecommunication industry management of for ascertaining influence of HR practices on organizational effectiveness. Hence, it is vital for the administration to recognize the approaches to hold their skilled workers to guarantee the productiveness of the organizations. Managers of the organizations of other industries and academia may also find the study useful and can benefit from its findings.

Keywords:

Career Development, Performance Appraisal, Rewards and Compensation, Job Design, Talent Acquisition, Employee Retention, and etc.

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