Majors: Supply chain management 5# 16

The moderating role of e-procurement technology usage on the relationship between procurement practices and supply chain performance.



Written By:

Sara shah

01-120151-026

Supervisor:

Madam Nida Kamal

Signature of Supervisor

Department of Management Sciences

Bahria University Islamabad Spring, 2018

Table of Contents

Abstract:	4
Chapter 1: Introduction	5
Objectives of the study:	10
Problem statement:	10
E-Procurement concept and importance:	11
Chapter 2: Literature review and Hypothesis development	14
Information technology:	14
GLOBAL ELECTRONIC PROCUREMENT IN FAST FOOD INDUSTRY:	15
Electronic procurement technology usage and Procurement practices:	15
Benefits of management information:	17
Compliance Benefits:	18
Reduced processing costs:	18
Transaction cost reduction:	18
Supply chain performance:	18
Supply chain Flexibility:	21
Supply chain Integration:	22
Supplier performance:	24
Partnership quality	24
Theoretical Framework:	26
Hypothesis:	27
Chapter 3: Research Methodology	27
Research Design:	28
Approaches of Research:	29
Inductive approach:	29
Deductive Approach:	29
Research design:	30
Explanatory Research:	30
Research Methods:	31
Qualitative research Method:	31
Quantitative technique:	31
Data Collection Sources:	31
Primary source of data:	32
Questionnaires:	32
Population:	32
Sample Size:	32
Secondary source of data	33

Chapter	4: Data Analysis	33
Demo	graphic Analysis of the study:	34
Age		34
	r:	
Experi	ence:	37
Reliab	ility Analysis	38
(a)	Reliability of Electronic procurement usage	38
(b)	Procurement information gathering	39
(c)	Procurement supplier contract	39
(d)	Procurement contracting	39
(e)	Procurement Requisitioning	39
(f)	Procurement Intelligence	40
(g)	Supply chain performance	40
Correl	ations	40
Regres	sion Analysis of the research	41
Hypotl	nesis Testing	44
Chapter 5	5: Results	46
Conclu	ısions:	46
Resear	ch implications:	47
Study	limitations:	49
Biblio	graphy:	51
Dof	ovanaas:	5.1

Abstract:

The purpose of this study is to examine the role of electronic procurement on the procurement practices and supply chain performance of fast food restaurants in Pakistan.

This paper states the accurate relationship among the electronic procurement technology usage, performance of procurement and performance of supply chain

The findings state that the usage of electronic procurement technology, performance of supply chain and performance of procurement practices have a direct and positive relationship and positive impact on one another in fast food industry at Pakistan.

The results and findings of this research paper are focused towards strategic and operational activities of the restaurants. The impact of electronic procurement on organizational performance is also focussed and discussed separately.

The suggestion for our managers is to use electronic procurement in the procurement procedures to enhance the organizational performance in a positive way. The is stated in the light of the research being carried out to see the influence of electronic procurement on the procurement processes and performance of supply chain has been assessed within the fast food restaurants at Pakistan.

This research adds to the existing texts by conducting a survey by distribution o questionnaires in the procurement departments of the restaurants to check the impact and role of electronic procurement technology usage on the performance of supply chain and also the performance of the organization.

Keywords:

Technology, electronic procurement, performance of supply chain, performance of procurement.