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## THE IMPACT OF JOB STRESS ON TURNOVER INTENTION AND JOB PERFORMANCE: A STUDY IN THE HEALTH SECTOR



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(Mughal Umme Kulthum)

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## **Dedication**

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IN THE HEALTH SECTOR

**ABSTRACT** 

Stress in organizations has become more and more accepted and expected with all its

negative or positive consequences nowadays. Today, organizations have come to realize

that certain stress is unavoidable and therefore they are developing strategies to counter

stress in the hope to reduce its destructive impact on job performance and turnover

intentions. Job performance remains a controversial matter as it is hard to define it. High

turnover rate seems to be indicative of the efficiency deficit of organizations. The

challenges of yesterday are different from today, and therefore we ought to become aware

of our environment and especially of the negative and positive impact. Our study

focusses mainly on the relationship between these variables, with stress being the

independent variable while job performance and turnover intention are expressed or

considered as the dependent variables. Our finding suggests that the existence of the

correlation between job stress and job performance and turnover intentions wasn't

possible because of the small sample size of our study. Leaders and organizations around

the world should back-up their strategies and policies with scientific research and

findings which will allow them to enhance their competitive edge in the global village of

tomorrow.

Key terms: job stress, job performance, turnover intention

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