## Serial No. 26 (MKT)

"Green Marketing - A case of Emerging Green Consumer Redefining Sustainability"



### By:

*Fakiha Muntaha 01-221162-111* 

MBA (1.5)

Supervisor:

Muzammal Sobban

Department of Management Science Bahria University Islamabad

2017

#### Serial No. 26 (MKT)

Green Marketing - A case of Emerging Green Consumer Redefining Sustainability



#### By:

*Fakiha Muntaha* 01-221162-111

MBA (1.5)

Supervisor:

Muzammal Sobban

A research project submitted in partial fulfillment of the requirement for the degree of MBA.

> Department of Management Sciences Bahria University Islamabad

> > Fall 2017

# TABLE OF CONTENTS

CONTENTS	Page
CHAPTER 1	1
INTRODUCTION	1
1.1 Background	1
<u>1.2 Purpose of the study</u>	8
1.3 Problem statement	8
<u>1.4 Research Questions</u>	8
1.5 Significance of the study	9
CHAPTER 2	10
LITERATURE REVIEW	
2.1 Green Marketing- Historical Overview	10
2.2 Green Products and Services	16
2.3 Emerging Green Consumer	17
2.4 Operational Definitions and concepts	21
2.4.1 Green Marketing	21 21 22 22 22 22
2.4.2 Green Consumer	21
2.4.3 Green Products	22
2.4.4 Sustainability	22
2.4.5 Theory of Reasoned Action	22
2.5 Variables	23 23
2.5.1 Independent Variables	23
2.5.2 Dependent Variables	23
2.6 Theoretical Framework	26
2.7 Hypothesis	28
CHAPTER 3	
RESEARCH METHODOLGY	29
3.1 Method of data collection	29
3.2 Survey Approach	29
3.3 Variables	29

DATA ANALYSIS AND DISCUSSION	30
4.1 Data Analysis	30
4.1.1 Demographic Profile	30
4.1.2 Green Marketing Perspective	31
4.1.3 Product Attribute Importance with regard to purchase intent	39
4.1.4 Reliability Test	42
4.1.5 Correlation: Validity test	42
4.1.6 Results of hypothesis	43
4.2 Discussion	45
4.3 Obstacles in Green Marketing Execution	46

4.4 Tapping new growth opportunities with sustainable implementation	
CHAPTER 5	
MANAGERIAL IMPLICATION	49
5.1 Limitation and future research	51
5.2 Concluding Remarks	51
REFERENCES	53

#### ACKNOWLEDGEMENTS

Firstly, I would like to extend my sincere thanks to my Supervisor Sir Muzzammal Sobban, for all his endless support, close supervision, feedback and guiding me on the right path throughout the research. Secondly I would like to express my gratitude to my family, friends for their encouragement and to all people who helped me with their invaluable knowledge, opinions and time.

Lastly, I would like to thank all the peers who went through this research article and provided their input, and to all the respondents who took out their valuable time for answering questionnaire.

#### ABSTRACT

This study seeks to understand the purchase intent of emerging green consumers. The article starts with a brief theoretical reflection on green marketing, emerging green consumer, and sustainability. This research looks in to knowledge and attributes of green product and intent-to-purchase green products hence address research questions. Theoretical framework was developed to depict the relationship between product attributes and purchase intent.

A close-ended survey approach was used in order to collect responses from concerned target audience. Quantitative approach was used for 277 respondents. Research methodology and data was analyzed. Product attributes such as product availability, price, promotion, environmentally friendly production method, recyclable or reusable, no animal testing, brand association to ecological causes were rated to indicate importance with regard to purchase intent of green products.

Results are then scrutinized which demonstrates particular attributes of green products that are more important than other considering purchase intent of green consumer. Results indicate that promotion is among the most important attribute among all the other attributes we studied.

This study is concluded by discussing limitations of study along with future research. Certain managerial implications for marketers are addressed in this research.