

INFLUENCE OF GENERATIONS AND GENDERS ON WORK VALUE AND ATTITUDES

By

**MENAHIL GUL
23915**

A thesis presented to the Department of Management Sciences, Bahria University
Karachi Campus, in partial fulfillment of the requirements
of the MBA degree



SPRING, 2017

Bahria University Karachi Campus

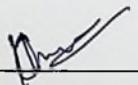
APPROVAL FOR EXAMINATION

Candidate's Name: Menahil Gul

Registration #: 23915

Thesis Title: **Influence of Generations and Genders on Work Value and Attitudes**

I hereby certify that the above candidate's thesis has been completed to my satisfaction and, to my belief; its standard is quite suitable for submission for further evaluation. Plagiarism test has been conducted using HEC prescribed software (on turnitin) and found its similarity index at 17%, which is within the acceptable limits. I have also found that the thesis is in a format and standard as set the Department of Management Sciences.

Supervisor's signature:  Date: 11th Sept 2017

Name: Khurram Adeel Sheikh.

HOD's Signature: _____ Date: _____

ABSTRACT

Introduction:

In today's rapidly changing business world, it is not unexpected to observe rich culture, individuals from different corners are employed for a single entity, and people of different ages, having different belongings are a part of one organization. Consequently, increasing demand for people belonging to different age brackets and genders has made it possible for people from diverse working class work under one roof. Even though people from different age groups and belonging to both genders are working together in organizations contemporarily, their approach, values and attitude towards work is often different.

Research Methodology:

In order to gain data, a questionnaire was adopted and then circulated on different social mediums to seek information from the participants. The research is conducted in the city of Karachi in Pakistan. The target population for this research is people who are employed in various organizations. We have a sample size of 405 respondents (around 135 from each generation) that have filled the questionnaire that we floated on different social mediums. The questionnaire was made through Google Forms and then the link to it was floated to different social networking sites to yield responses. The sampling technique is non-probability convenience sampling.

Findings of the Research:

The research was based on different variables of Work attitude and values, which were Work Centrality, Non-Compliance, Technological Challenges, Work Life balance, Power, Leadership and Recognition. The research concluded that different variables impact on different age group. Such as Work centrality and recognition has no impact on generational difference but gender difference was influenced by work centrality. In addition, Non-Compliance, Technological Challenges, Work life balance, Leadership and power has a significant difference on generational differences. In contrast, Non-Compliance, Technological challenges, power and recognition had no significant impact on gender. Leadership and Work life balance was recognized to be significant with respect to gender difference.

Keywords: Generational Difference, Gender Difference, Work Centrality, Non-Compliance, Technological Challenges, Work Life balance, Power, Leadership and Recognition.

Table of Contents

COPYRIGHT.....	ii
MBA THESIS	iii
SUPERVISOR-STUDENT MEETING RECORD	iii
APPROVAL FOR EXAMINATION	iv
DECLARATION OF AUTHENTICATION.....	v
DEDICATION.....	vi
ABSTRACT.....	viii
Chapter 1	1
INTRODUCTION	1
1.0 Introduction.....	1
1.1 Problem Statement	3
1.2 Research Objective	4
1.3 Research Gap and Significance	4
1.4 Research Questions	4
1.5 Research Scope	4
1.6 Time Horizon	5
1.7 Time scale	5
1.8 Ethical Considerations	5
Chapter 2	6
LITERATURE REVIEW	6
2.0 Background	6
2.1 Generational Taxonomy.....	7
2.1.1 Baby Boomers.....	9
2.1.2 Generation X.....	9

2.1.3 Generation Y	10
2.1.4 Generational Differences	11
2.2 Gender Difference.....	12
2.3 Work Values	13
2.4 Factors of Work Values:	14
2.4.1 Work centrality:	14
2.4.2 Non-compliance:.....	15
2.4.3 Technological challenges:.....	16
2.4.4 Work life balance:.....	16
2.4.5 Leadership:.....	17
2.4.6 Power:	18
2.4.7 Recognition:.....	19
2.5 Summary of Literature Review.....	20
2.6 Conceptual Framework.....	23
2.7 Research Hypothesis.....	24
A: Generational Difference on Work Attitude and Values.....	24
B: Gender Difference on Work Attitude and Values.....	25
Chapter 3	27
RESEARCH METHODOLOGY.....	27
3.0 Research Methodology	27
3.1 Research Philosophy:.....	27
3.1.1 Objectivism:.....	28
3.1.2 Deductive Approach	28
3.1.3 Survey Study	28
3.1.4. Mono Method Study	28

3.1.5. Limited Time Cross Sectional Study	28
3.1.6. Statistical Analysis of Data:.....	28
3.2 Nature of Research.....	29
3.3 Target Population.....	29
3.4 Sample Size.....	29
3.5 Sample Technique.....	30
3.6 Data Collection Method.....	30
3.7 Research Instrument.....	30
3.8 Data Collection	31
3.8.1 Primary Data	31
3.9 Dependent Variable	31
3.10 Independent Variable:.....	31
3.11 Data Analysis Technique.....	31
3.11.1 One-way ANOVA	32
Chapter 4.....	33
DATA ANALYSIS.....	33
4.0 Reliability Analysis.....	33
4.1 Frequency Table.....	34
4.2 Hypothesis Testing.....	35
A: Generational Difference on Work Attitude and Values.....	35
B: Gender Difference on Work Attitude and Values.....	43
4.3 Summary of Hypotheses Testing.....	46
CHAPTER 5	49
CRITICAL DISCUSSION.....	49
CHAPTER 6	53

CONCLUSION AND RECOMMENDATIONS	53
6.0 Limitations of the Study.....	53
6.1 Future Area of research.....	53
6.2 Recommendations.....	54
6.3 Conclusion	55
References.....	57
Appendix A.....	62
Questionnaire	62