"IMPACT OF COMPENSATION AND BENEFITS ON THE EMPLOYEE'S PRODUCTIVITY OF NATIONAL BANK OF PAKISTAN"

A thesis
Presented to
The Faculty of
Management Sciences
Bahria Institute in Management & Computer Sciences, Karachi

In Partial Fulfillment
Of the Requirements for the
Degree of Master of Business Administration

By

HAFIZA AQEELA ABDUL RAZZAK Reg. # 16641

Bahria University

Institute of Management and Computer Sciences, Karachi

Recommendation for Oral Examination

This Project/thesis hereto attached, entitled, "Impact of Compensation and Benefits on the Employee's Productivity of National Bank of Pakistan", prepared and submitted by <u>Hafiza Ageela Abdul Razzak</u>, in partial fulfillment of the requirements for the degree MASTER IN BUSINESS ADMINISTRATION, is hereby recommended for appropriate action.

Date: 9-2-2012

Advisor

Name: SALMAN A.KHAN

Abstract

A company's financial assets have always occupied central importance and banks are the part of the financial institutions that look after that aspect. However, world's recent plunge into financial crisis has raised this importance to critical level. Particularly, this has put direct effect upon financial sector.

Compensation management deals with the ability to effectively compensate the employees to work, and create a competitive advantage through highly motivated human resources. Although, human resources are accepted to be organization's most important assets yet organization's decision often depicts contradiction with this belief. Human resource should not be neglected because they can bring competitive advantage to organization. Therefore, they should be managed with equal importance with other functions of the business.

Employee participation, extensive employee training and performance, contingent incentive compensation, are widely believed to improve the performance of organizations. Similarly, If employees are compensated effectively they increase productivity of the organization.

The paper focused upon exploring different instruments and the factors of motivation which they affect the banking sector of Pakistan. In order to achieve these objectives, interviews were conducted at each level of employees of NBP.

The paper has concluded that Compensation Management has a profound direct positive relationship with employee motivation level and intrinsic factors played important role in the motivation process.

The paper recommends that banking sector shall apply progressive human resource strategy and provide healthy compensation plans regarding benefits and intrinsic factors.

Table of contents

Chapter#1		Background of Subject / Topic and Statement of Problem	
1.1	Introduction	on	2
	1.1.1	Compensation Management	2
	1.1.2	Types of Compensation	3-4
	1.1.3	Strategic Compensation	4-5
	1.1.4	Objectives of Compensation	6-8
	1.1.5	Introduction of NBP	9-13
1.2	Statements	s of Problem	13
1.3 Significant Study		14	
1.4 Scope of study		14	
1.5 Limitation			14-15
1.6	Definitions		8
Cha	apter#2	Research Method & Procedure	
2.1	Resear	rch Design	17
	2.1.1	Time Horizon	17
2.2		rch Method	17-18
2.3		ndents of the Study	18
2.4		f Analysis	18
2.5		rch Instruments ment of Data Collection	18-19 20
2.7		Research Objectives	
2.7	Nescai	ch Objectives	21
Cha	pter#3	<u>Literature Review</u>	
3.1	Foreign	n & Local Literature	23-26
Cha	pter#4	Presentation Analysis	
4.1	Preser	ntation of data	28-46
Chapter#5		Summary of Findings, Conclusion & Re	commendation
5.1	Finding	gs and Discussion	48
5.2	Conclusion 49		49
5.3	Recommendations		49
	Refere	nces	50