

ANALYZING THE SCOPE OF MEGAMARTS IN PAKISTAN

A thesis
Presented to
The faculty of
Management Sciences
Bahria Institute of Management & Computer Sciences, Karachi

In Partial Fulfillment
of the Requirements for the
Degree Master in Business Administration

By

Mujtaba Zafar

REG # 18960

March , 2014

BAHRIA UNIVERSITY
INSTITUTE OF MANAGEMENT AND COMPUTER SCIENCES, KARACHI

RECOMMENDATION FOR ORAL EXAMINATION

This Project/thesis hereto attached, entitled, "ANALYZING THE SCOPE OF MEGAMARTS IN PAKISTAN", prepared and submitted by MUJTABA ZAFAR, in partial fulfillment of the requirements for the degree Master in Business Administration, is hereby recommended for appropriate action.

Date: _____ Advisor _____

Name: _____

PROJECT/ THESIS COMMITTEE

In partial fulfillment of the requirements for the degree of Master in Business Administration, this thesis entitled, ANALYZING THE SCOPE OF MEGAMARTS IN PAKISTAN" is hereby recommended for Oral Examination.

Chairman

Name: _____

Member

Member

Member

Name: _____

Name: _____

Name: _____

Date

ACKNOWLEDGMENT

My truthful thanks to Almighty Allah for His benevolence and guidance in granting me strength and fortitude to complete this work, without his support I could not have accomplished this project.

I take immense pleasure in thanking Mr. Basir Durrani & Mr. Mansoor Zakir , my respected Advisor for continuous guidance and counseling to make this thesis report reached its completion and at the same time be up to the mark.

I wish to express my deep sense of gratitude to Mr. Waseem his able guidance and useful suggestions, which helped me in completing the project work along with provision of opportunity of experiencing the subject matter in the real business context.

Finally, yet importantly, I would like to express my heartfelt thanks to my beloved parents for their blessings, my wife, my friends for their help and wishes for the successful completion of this project.

ABSTRACT

The analysis of Pakistani Economy tells us the story of investments cuts and lack of trust of the international investors. Businesses are becoming global and diversified. The international chain of stores and other businesses are on the verge of increasing their potential keeping an eye on the developing markets like India, Pakistan and Bangladesh. Therefore, the concept of retail chain and megastores are becoming common in Pakistan, people like shopping from departmental stores because of various reasons. The analysis done in the chapter four signifies the scope and potential of the market. Later the chapter 5 is about the conclusion and recommendation i.e. After analyzing the reviews one could draw conclusion that, the scope of megastores and retail chains in Pakistan are wide and vibrant. People like these stores because they want to shop less than one roof and therefore can have discounts deals. One of the major reasons why people like these stores is that they have a variety of products from local and international market of the same taste and same brand they would like to purchase. Within a span of 10 years the concept of shopping has been changed now people would like to go to departmental stores and shop for what they want to.

SCOPE OF MEGASTORES IN PAKISTAN

Inconsistent Font and
use of Capital Letters

Contents

INTRODUCTION.....	5
Chapter 1.....	5
INTRODUCTION	6
Demographics of Pakistan	8
Demographics and Scope of Mega Stores	8
BACKGROUND STORY OF SUPER & HYPER MARTS.....	10
Economic Growth and Current Trends in Pakistan	11
PROBLEM STATEMENT	13
SCOPE OF THE STUDY	13
SIGNIFICANCE OF THE STUDY.....	14
 RESEARCH DESIGN.....	15
Chapter 2.....	15
Research Design & Methodology	16
OBJECTIVES OF RESEARCH.....	16
DATA SOURCES	16
The data for this research study has been gathered from:.....	16
a)Primary Sources.....	16
b)Secondary Sources.....	16
a)Imtiaz Super Store.	17
b)CSD Super Store.....	17
c)Hyper Star Supermarket.....	17
d)Aghas Super Store	17
Research (QUALITATIVE OR QUANTITAIVE).....	17
UNIT OF ANALYSIS.....	18
EXTENT OF THE RESEARCHER INTERFERENCE.....	18
 LITERATURE REVIEW.....	19
Chapter 3.....	19
REVIEW OF THE RELATED LITERATURE	20
GROWTH IN SUPERMARKETS	21
IMPORTANCE OF LOCATION IN OPENING A SUPERSTORE	22

SCOPE OF MEGASTORES IN PAKISTAN

THE AGE OF SUPERMARKETS	23
MEGAMARTS	24
 PRESENTATION ANALYSIS	 26
Chapter 4	26
Analyzing the Scope of Mega Stores in Pakistan	27
I. Market Indicators.....	27
II. Data from Big Retail giants.....	27
1 MARKET INDICATORS	27
A. Employment in Retail Stores	27
B. Category Wise Sales Analysis.....	27
Table 1 Employment in Retailing 2006-2011	27
MARKET DATA.....	28
Non-Store Retailing in Pakistan	33
CHANNEL DATA	33
Case Study 1: Imtiaz Supermarket in Retailing (Pakistan).....	37
STRATEGIC DIRECTION	37
KEY FACTS	37
Summary 1 Imtiaz Supermarket: Key Facts	37
Summary 2 Imtiaz Supermarket: Operational Indicators	38
INTERNET STRATEGY	38
COMPANY BACKGROUND	38
PRIVATE LABEL.....	39
Summary 3 Imtiaz Supermarket: Private Label Portfolio.....	39
COMPETITIVE POSITIONING.....	39
Summary 4 Imtiaz Supermarket: Competitive Position 2011	40
Respondents reviews About the Scope of these Markets	40
Case Study 2: Canteen Stores Department in Retailing (Pakistan)	41
STRATEGIC DIRECTION	41
KEY FACTS	41
Summary 1 Canteen Stores Department: Key Facts	41
Summary 2 Canteen Stores Department: Operational Indicators	42
INTERNET STRATEGY.....	42
COMPANY BACKGROUND.....	42

SCOPE OF MEGASTORES IN PAKISTAN

PRIVATE LABEL	43
Summary 3 Canteen Stores Department: Private Label Portfolio.....	43
COMPETITIVE POSITIONING	43
Summary 4 Canteen Stores Department: Competitive Position 2011	44
Case Study 3: Carrefour MAF Hypermarkets Pakistan (Pvt) Ltd in Retailing (Pakistan)	45
STRATEGIC DIRECTION	45
KEY FACTS	45
Summary 1 Carrefour MAF Hypermarkets Pakistan (Pvt) Ltd: Key Facts.....	45
Summary 2 Carrefour MAF Hypermarkets Pakistan (Pvt) Ltd: Operational Indicators.....	45
INTERNET STRATEGY	46
COMPANY BACKGROUND	46
PRIVATE LABEL.....	46
COMPETITIVE POSITIONING.....	46
Case Study 4: PSO Outlets Ltd in Retailing (Pakistan)	48
STRATEGIC DIRECTION	48
KEY FACTS	48
Summary 1 PSO OUTLETS LTD: Key Facts.....	48
Summary 2 PSO OUTLETS LTD: Operational Indicators	49
INTERNET STRATEGY	49
COMPANY BACKGROUND	49
PRIVATE LABEL.....	49
COMPETITIVE POSITIONING.....	50
Summary 3 PSO OUTLETS LTD: Competitive Position 2011	50
Interpretation	51
Case Study 5: Aghas Super Store in Retailing (Pakistan)	52
STRATEGIC DIRECTION	52
KEY FACTS	52
Summary 1 Aghas Super Store: Key Facts	52
Summary 2 Aghas Super Store Pvt Ltd: Operational Indicators	52
INTERNET STRATEGY.....	53
COMPANY BACKGROUND	53
PRIVATE LABEL	53
COMPETITIVE POSITIONING	54

SCOPE OF MEGASTORES IN PAKISTAN

CLOSING UP.....	57
Chapter 5	57
SUMMARY OF FINDINGS	58
CONCLUSION.....	59
RECOMMENDATIONS	60
Operating environment.....	64
Informal retailing.....	64
Opening hours	65
Retail landscape.....	66
Cash-and-carry	68
Summary 1 Research Sources	71