CREATING INTELLECTUAL CAPITAL THROUGH HUMAN CAPITAL FOR SUSTAINED COMPETITIVE ADVANTAGE



Submitted by

Name: Sadia Saeed (01-221121-047)

MBA (HRM)

Supervisor

Shahid Nawaz

Contact # 03333077821

 $Email: sadia_saeed 22 @ yahoo.com$

Department of Management Sciences

Bahria University Islamabad

DEDICATION
DEDICATION
"This dissertation is lovingly dedicated to my parents and brothers. Their
support, encouragement, and continuous love have sustained me throughout
my life."
my uje.

ABSTRACT

The thesis aims to explore the concept of intellectual capital in Public Sector Universities of Pakistan. Intellectual capital is the value of the institute's employee knowledge and training provided to them to improve their skills so that competitive advantage is achieved. It is an asset for the institution. Some of the subset of the intellectual capital includes human capital, social capital and organizational capital. Human capital is considered an important the key reserve for the institution and creates the intellectual capital. In university set up the competent employees are the human capital and they utilize their capacities and competencies to provide a unique advantage against the competitors, by creating intellectual capital. To get a fair idea about the human capital, intellectual capital concept and their applications in the universities of Pakistan, I have studied many books and literatures. By doing qualitative research, an attempt is made to explore the human capital in the Pakistan and specifically Public Sector Universities were in discussion. Analysis was done through the responses collected through in-depth interviews. In the last section, suggestions were given for developing an effective human capital.

Table of Contents

1.0 INTRODUCTION	1
1.1 Elements of Intellectual Capital	2
1.2 Translating Human Capital into Institutional Value	5
1.3 Rational of the Study	5
1.4 Problem Statement	6
1.5 Research Questions	6
1.6 Objectives of the Study	6
2.0 LITERATURE REVIEW	7
3.0 METHODOLOGY	15
3.1 Nature of Research	15
3.1.1 Qualitative and Exploratory Research	16
3.1.2 Inductive Research	16
3.2 Methods of Data Collection	16
3.2.1 Data Collection Techniques	16
3.2.2 In-Depth Interviews	16
3.3 Research Procedure	16
3.4 Data Analysis	17
3.5 Ethical Concerns	17
4.0 RESEARCH FINDINGS AND ANALYSIS	18
4.1 Introduction	18
5.0 CONCLUSION, RECOMMENDATINS AND REFLECTIONS	39
5.1 Introduction	39
5.2 Summary of Findings	39
5.3 Conclusion	40

5.4 Recommendations	41
5.5 Reflections	43
BIBLIOGRAPHY	44
ANNEXSURE 01	49
ANNEXURE 02	50
ANNEXSURE 03	56
ANNEXSURE 04	