"Promotional Campaign and Training Program for Brand Awareness and Sales Growth of Elixir"

Muhammad O. Khan Muneeba Zafar Syeda A.F. Ali

01-221112-106 01-221112-054 01-221112-073



Bahria Institute of Management & Computer Sciences

ELIXIR Medical Equipment

22nd February, 2013

ACKNOWLEDGMENT:

We are very thankful to **Allah Almighty**, who gave us strength & power to complete this task efficiently & effectively.

We are also very much thankful to our **parents** who gave us the basic knowledge of how to read & write, who also prayed for us every time, especially in the hour of need & trouble.

We would like to thank our supervisor **Mr Azm Dar**, who built our concepts & basics, and gave us responsibility and a lot authority to accomplish the targets and who was very cooperative and considerate during the whole period of our project.

We would also like to thank our client company **Elixir Medical Equipment** that really guided us about their organization.

We would also like to thank the **Research Department** chaperoned us thorough the entire period of our project with their experience and information.

We are also very grateful to all those who help us & gave us up-to-date information or any other information regarding this analysis while completing this task.

Thank you in anticipation.

ABSTRACT:

This study was conducted to offer a comprehensive promotion and training program in order to boost fledgling sales of Elixir, compounded by lack of retailer support. The purpose of the project was to foster brand awareness in consumers and equip sales personnel with tools to improve sales. The qualitative study was specifically designed to fulfill our client's requirements. The marketing campaign included a print advertisement, brochure, posters, and cable TV advertisements while the training manual consisted of soft skills incorporated through competency based workshop. In conclusion building a brand requires adequate and integrated exposure as well as highlighting positive associations through direct communication while developing a team of highly motivated and skilled personnel through an all-encompassing drill. Recommendations included converting pre-diabetics and non-diabetics into clients through prevention advertising strategy and issue a diabetes booklet to increase diabetes education, enhancing product knowledge and outsourcing training for employees until Elixirs own organization development department was introduced.

TABLE OF CONTENTS:

ACKNOWLEDGMENT:	ii
ABSTRACT:	
TABLE OF CONTENTS:	iv
CHAPTER 1	
INTRODUCTION	<i>6</i>
World Wide Industry Analysis:	<i>6</i>
Pakistan Industry analysis:	7
Diabetes:	8
Types of diabetes	8
Symptoms of diabetes	8
Causes of diabetes	9
Diabetes in Pakistan	10
Diabetes Treatment Types	11
Blood Pressure	12
Causes	13
Blood pressure in Pakistan	13
Treatments	13
Promotion and Brand Awareness:	15
Training:	18
Traditional/ Competency Based Training:	19
Training and Sales Growth:	20
Marketing Performance:	22
Sales force competence Development and Marketing Performance:	23
CHAPTER 2	
PROBLEM DEFINITION AND REQUIRMENT ANALYSIS	24
Project Rationale:	24
Project Purpose:	24
Project Goal:	25
Broad statement of scope:	25
Project objectives:	25
CHAPTER 3	
DESIGN AND IMPLEMENTATION	26
Rationale for design and method:	26
Methodology	28
Target Company:	
Sample:	29
Unit of analysis:	
Procedure:	29
<i>Type of data:</i>	
Data Čollection:	
Data Analysis:	30
CHAPTER 4	
TESTING AND DEPLOYMENT	31
Analysis of Questionnaire	

Analysis for TNA:	35
CHAPTER 5	38
ACTION PLAN	38
Marketing Campaign:	38
1: Cable TV/Radio ad script:	38
2: Brochures:	41
3: Print ad:	42
4: Banners:	42
Training Program:	42
Training Methodology:	43
Training Session:	43
Materials required:	44
CHAPTER 6	
FUTURE IMPLICATIONS	
CHAPTER 7	45
Conclusion	
Recommendations	46
CHAPTER 8	50
Reference	50
Annex A	59
Annex B	
Annex C	65
Annex D	
Annex E:	70