

**"Gauging Lapses In Marketing Efforts By Haque  
Educational And Welfare Trust Providing  
Microfinance"**



**By:**

***Humaira Aziz***  
***Bakhtawar Nayyar***

***01-120111-018***  
***01-120111-010***

**MBA (Marketing)**

**Supervisor:**  
**Malik Hussain**

**Department of Management Sciences (GS)**

**Bahria University Islamabad  
2014.**

## **Abstract**

**Purpose:** The approach of every country is to make the nation and the world free of poverty and achieve sustainable development, which has become the need of the time because of the increase in the nature of poverty across the globe. Non-profit organization is an organization which, by its activities focuses on supporting the private or public rights, not aiming to generate profits.

**Methodology:** This research study used mixed method approach. Many researchers state that by combining both research approaches i.e. secondary and primary, stronger evidences can be generated. Also this approach of mixing data allows researcher to validate findings by data comparison, consolidation, and integration.

**Findings:** This study analyses the lapses in marketing efforts by NGO's providing microfinance. Researcher used the quantitative research method in order to analyses the marketing lapses of Haque Foundation and also developed the effective marketing plan with the help of survey. NGOs have become an essential element both nationally and internationally in order to meet the demands of the population that are not met by the government. Non-profit organizations are able to fill out such gaps that act as a hindrance for the success of the nation. Therefore, with a strong network of NGOs, a country can experience a significant and positive growth.

Keywords: Haque Foundation, Micro Finance in Pakistan.

## **ACKNOWLEDGEMENT**

For this research study I want to be thankful to my teachers and supervisors for their immense support and help throughout my dissertations. Without their support, the research conducted in this dissertation would not have been possible. I also want to thank my friends and families who have been a huge source of continuous guidance and inspiration for me throughout my research work.

## **DECLARATION**

I [HUMAIRA AZIZ AND BAKHTAWAR NAYYER], declare that the following dissertation has been made by me without any aid. Moreover all the information and knowledge collected in this research study had been my individual efforts. I also want to declare that all the content present in the dissertation has never been published before. Moreover the following dissertation will reflect my opinions and views and this will not represent the opinions of any educational institute.

Signature.

Date.

## Table of Contents

Abstract.....	ii
ACKNOWLEDGEMENT.....	iii
DECLARATION .....	iv
Date.....	iv
CHAPTER 1: INTRODUCTION .....	1
Background of the study .....	1
Aims and objective of the research .....	2
Rational .....	2
Purpose and Goal of the research study.....	3
Structure of the Dissertation .....	3
CHAPTER 2: LITERATURE REVIEW .....	5
Non-Governmental Organisation.....	5
Self Interest .....	6
The concept of Marketing Strategies in NGOs.....	10
Different types of NGOs .....	12
Charitable NGOs.....	12
Services Oriented NGOs.....	13
Participatory NGOs .....	13
Empowering Orientation NGOs .....	13
Community based Organization (CBOs).....	13
Citywide Organizations .....	13
National NGOs.....	14
International NGO.....	14
NGOs as a source of solution for development problems.....	14
Pathways to Peace .....	15
The Value of Non-profit Organizations .....	16
Long-term Growth in Organization.....	16
Limits on the effectiveness of NGOs.....	17
CHAPTER 3: CASE STUDY.....	20

About Haque Educational and Welfare Trust Pakistan.....	20
History behind the trust.....	20
Aims and Objectives Of Haque Educational And Welfare Trust .....	21
Current Marketing Strategies and plan of Haque Educational and welfare Trust Pakistan .....	22
<b>CHAPTER 4: RESEARCH METHODOLOGY .....</b>	<b>23</b>
Research Design .....	23
Sampling Method.....	23
Approach of the Study .....	24
Data Collection Methods .....	25
Data Analysis.....	25
Instruments.....	26
Literature Search.....	26
Ethical Considerations.....	27
<b>CHAPTER 5: SURVEY FINDINGS AND ANALYSIS.....</b>	<b>28</b>
Age of the Participants.....	28
Table and Graph.....	28
Interpretation .....	29
Gender of the respondents.....	30
Table and Graph.....	30
Interpretation .....	30
Does your organization have a marketing plan? .....	31
Table and Graph.....	31
Interpretation .....	31
Are marketing efforts (achieved or planned) in accordance to the objectives? .....	31
Table and Graph.....	31
Interpretation .....	32
Does your organization have implemented marketing management techniques for fulfilling their marketing needs? .....	33
Table and Graph.....	33
Interpretation .....	33
Does your organization analyse the competition? .....	34
Table and Graph.....	34

Interpretation .....	34
Primary tools are necessary for analysis customer needs.....	35
Table and Graph.....	35
Interpretation .....	36
Secondary tool are necessary for analysing customers of your NGO.....	36
Table and Graph.....	36
Interpretation .....	37
Marketing plan is very important .....	37
Table and graph .....	37
Interpretation .....	38
Organizations must have budgets for fulfilling the marketing needs.....	39
Table and graph .....	39
Interpretation .....	39
Conduction of Marketing .....	40
Table and graph .....	40
Interpretation .....	41
Discussion.....	41
CHAPTER 6: PROPOSED MARKETING PLAN .....	43
CHAPTER 7: CONCLUSION, RECOMMENDATION AND LIMITATIONS .....	48
Conclusion.....	48
Recommendations .....	49
Limitations of the Study .....	50
REFERENCES.....	51
APPENDIX.....	54