

# **A Case Deliberating the Impact of Corporate Social Responsibility on Share Holder Wealth**

**By**

**Jamshed Iftikhar (01-222122-008)**

**Kamran Ahmed Tahir (01-222122-009)**

**Muhammad Sabir Shahzad (01-222122-011)**

A Business Project presented to Bahria University, Islamabad in partial fulfillment of the requirements for the degree of Masters of Business Administration

**Supervisor: Sir Shahzad Butt**

---



**January 2015**

## **Acknowledgement**

In the name of the Allah most merciful and beneficent who help us to complete this project we are very thankful to our Parents who help us at every step. We would also like to thank Mr Shahzad Butt who supervised us in very kind manner and without his cooperation our project may not be completed successfully.

## Glossary

CSR: Corporate Social Responsibility

EPS: Earnings Per Share

ROE: Return on Equity

OPD: Outpatient reimbursement

IPD: Inpatient reimbursement

HSE: Health, Safety, Environment

## **Abstract**

The motive behind our research for was to identify how ‘corporate social responsibility’ affects shareholders wealth. In this study we were able to identify whether ‘corporate social responsibility’ adds any value to the company’s shareholders for the companies investing in this process.

There was evidence in our research which indicates that ‘corporate social responsibility’ does have positive impacts on the company’s profile as well as earnings. We used multiple methods for the collection of data which included the primary and secondary methods.

In the primary approach we conducted formal and informal interviews with the managers of the company which was very useful as it set a strong baseline for us to work with. In the secondary approach we collected data from the websites and annual reports of companies which were involved in the process of ‘Corporate Social responsibility’.

The results of our research indicated that companies who invest in ‘corporate social responsibility’ have increased earnings per share which in turn reflects to an increase in their return on equity.

## Contents

CHAPTER 1 .....	1
INTRODUCTION .....	1
1.1 Broad Problem.....	1
1.2 Purpose of the study .....	10
1.3 Organization Structure .....	11
1.3.1 Organization profile.....	11
1.3.2 Global Presence .....	11
1.3.3 Core Values .....	12
1.3.4 Organizational Design .....	12
1.3.5 No. Of Departments.....	12
1.3.6 Decision.....	12
1.3.7 Skills .....	12
1.3.8 Communications Channel.....	13
1.3.9 Corporate governance.....	13
1.3.10 Guiding principles .....	13
1.3.11 Company Technology.....	13
1.4 HSE Management system .....	13
1.4.1 Taking ownership of your work .....	14
1.4.2 Guidelines/organizational goals .....	14
1.4.3 Company Assets .....	14
1.4.4 Resources management .....	14
1.4.5 Risk management .....	14
1.4.6 Business Process.....	15
1.4.7 Performance Measures .....	15
1.4.8 Performance reviews .....	15
1.5 Main Features of Corporate Social Responsibility (CSR) .....	15
1.5.1 Physiological needs .....	16
1.5.2 Securing company position .....	16
1.5.3 Affiliations.....	16
1.5.4 Protecting the Environment.....	16

1.5.5 Donations.....	17
1.5.6 Social awareness.....	17
1.5.7 Urban Investment .....	17
1.5.8 Increase value for employees .....	17
1.6 Problem Statement .....	18
1.7 Research Questions .....	18
1.8 Objectives of the Study .....	18
<b>CHAPTER # 2 .....</b>	<b>19</b>
<b>LITERATURE REVIEW .....</b>	<b>19</b>
Chapter 3.....	21
<b>THEORETICAL FRAMEWORK .....</b>	<b>21</b>
3.1 Society.....	22
3.2 Health care.....	22
3.3 OPD.....	23
3.4 IPD .....	23
3.5 Environmental .....	23
3.6 Charity.....	23
Chapter 4.....	25
<b>METHODOLOGY .....</b>	<b>25</b>
4.1 Collecting and Analyzing of Data.....	25
4.1.1 Results/outcome.....	27
4.1.2 Results/outcome.....	27
4.1.3 Conclusion of the results .....	27
Time Framework.....	28
4.2 Constraint .....	30
4.2.1 Constraints of CSR .....	30
<b>CONCLUSION.....</b>	<b>33</b>
<b>RECOMMENDATIONS .....</b>	<b>35</b>
Glossary of terms .....	37
References.....	39