

“Internal factors Affecting Inventory Management System of OGDCL, Pakistan”



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2014.

Certificate

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DECLARATION FORM

We, Amtul Haye , Enrollment No: 01-222121-002 and Mehwish Ali, Enrollment No: 01-222121-010 hereby declare that the project titled “ Internal factors Affecting Inventory Management System of OGDCL, Pakistan “ has been submitted by us in the partial fulfillment of the requirements for the degree of MBA and this thesis presents research carried out at BAHRIA UNIVERSITY and aims encouraging discussion and comments. The observation and viewpoints expressed are the sole responsibility of the authors. It does not necessarily represent positions of BAHRIA UNIVERSITY or its faculty. we also understand that if evidence of plagiarism is found in our project at any stage, even after the award of a degree, the work may be cancelled and the degree revoked.

Dated 28-04-2014

AMTUL HAYE

MEHWISH ALI

DEDICATION

we would like to dedicate this thesis/project to our beloved parents who have been a great source of inspirations throughout our life.

ACKNOWLEDGMENT

After acknowledging the blessing of our Allah in helping us in our efforts, we would like to thank all of the other helping hands who were with us in the making of this project a possibility.

We would like to thank our supervisor **Sir Ishtiaq ALAM** for his /her consistence, advice and support given during the writing up of this project, for giving us the opportunity to carry out this knowledge-full study. His patience and constant feedback have been inspirational in finalizing.

Amtul Haye

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ABSTRACT

Given the impact of Inventory activities on the operation and effectiveness of public sectors in Pakistan, it is essential that these activities be performed by qualified staff with high professional and ethical standards and using sound procedures anchored in appropriate policies and regulations. The findings revealed that IT adoption, Lean inventory System, Strategic Supplier Performance and Inventory Management & Financial Performance which can directly affect Inventory process of OGDCL to a great extent.

Inventory results need to be reported to internal or external monitors since this affects Inventory process at OGDCL. The government officials need to be encouraged to use discretion to license and accredit facilities, providers, services and products to reduce opening risk of abuse of power and use of resources.

This study examines inventory management and the role it plays in improving entire customer satisfaction perspective of OGDCL, Pakistan. OGDCL is therefore, looking at various inventory management systems as they believe this will have a positive effect on the satisfaction of their customers. The study also outlines the research methodology used in the research and concludes by pointing out the recommendations of the research as well as suggestions for further research.

TABLE OF CONTENTS

Title Page.....	i
Certificate.....	ii
Declaration Form.....	iii
Dedication.....	iv
Acknowledgement.....	v
Abstract.....	vi
CHAPTER1- INTRODUCTION.....	1
1.1 Company History.....	1
1.1.1 Prior to OGDCL.....	1
1.1.2 Establishment of OGDCL.....	1
1.1.3 Initial Successes.....	2
1.1.4 Transition to a self Financing company.....	2
1.1.5 Conversion into Public Ltd Company.....	3
1.1.6 Initial public Offerings.....	3
1.1.7 GDR.....	3
1.2 Background of the Study.....	3
1.3 Problem identification.....	4
1.4 Significance of the study.....	5
1.5 Problem Statement.....	5
1.6 Objectives of the study.....	6
1.7 Theoretical Framework.....	7
1.8 Hypothesis Generation.....	7
CHAPTER 2	
LITERATURE REVIEW.....	8-18
CHAPTER 3	
RESEARCH METHODOLOGY	19
3.1 Sample	19
3.2 Data Collection and Analysis.....	19
3.3 Procedure.....	19

CHAPTER 4

RESULTS & DISCUSSIONS.....20-27

CHAPTER 5

CONCLUSION & RECOMMENDATION28

5.1 Summary of Results.....28

5.2 Conclusion..... 29

5.3 Recommendations..... 30

Appendix

References.....31-34

Questionnaire.....35-38