# **Evaluate the performance of banking sector in Pakistan with approach of Data Envelopment Analysis.**

By

Qasid Ahmed

01-297142-021



A thesis presented to Bahria University, Islamabad in partial fulfillment of the requirements for the degree of MS Finance

Copyright 2016

Qasid Ahmed

All Rights Reserved

## SUBMISSION FORM OF THESIS FOR HIGHER RESEARCH DEGREE BAHRIA UNIVERSITTY, ISLAMABAD

Candidate Name:	Qasid Anmed
I submit	O2 Copies of thesis for examination for the degree of MS, Thesis
Titled: Evaluate the	performance of banking sector in Pakistan with approach of Data
<b>Envelopment Analys</b>	is.
Candidate Signature:	Date:
Certificate of Princip	pal Supervisor
	being the principal Supervisor for the
	y that thesis is in a form suitable for examination and that the candidate has
=	accordance with the Rules of the University.
Signature:	Date:
Recommendation for	· Examination
I recommend that the	<del></del>
Principal Supervisor:	: Date:
Co-Supervisor:	Date:
Not Recommended fo	
I recommend that the	
Principal Supervisor:	:Date:
Co-Supervisor:	Date:
	nd Faculty/Department
= =	sion of the thesis of the above named student for examination under the
University Rules for	higher degrees.
Signature:	Date:

#### BAHRIA UNIVERSITY, ISLAMABAD

#### APPROVAL SHEET

#### SUBMISSION OF HIGHER RESEARCH DEGREE THESIS

Candidate's Name: MR. Qasid Ahmed

Discipline:	MS Finance
Faculty/Department:	Department of Management sciences
satisfaction and that	the above candidate's work, including the thesis, has been completed to my the thesis is in a format and of an editorial standard recognized by the appropriate for examination.
Signature(s):	
	Principal Supervisor:
	Date:
The undersigned certi	ify that:
	e presented at a pre-completion seminar, an overview and synthesis of major hesis, and that the research is of a standard and extent appropriate for nesis.
	ed the candidate's thesis and its scope, format; editorial standards are faculty/department as appropriate.
Signature(s):	
	Dean/Head of Faculty/Department:
	Date:

#### DECLARATION OF AUTHENTICATION

I, Qasid Ahmed, MS. (Finance) Student in the Department of Management Sciences, Bahria University. Islamabad, certify that the research work presented in this thesis is to the best of my knowledge my own. All sources used and any help received in the preparation of this dissertation have been acknowledged. I hereby declare that I have not submitted this material, either in whole or in part, for any other degree at this or other institution.

Signature:	

Name: Qasid Ahmed

#### **ACKNOWLEDGEMENTS**

All praise be to Allah who has enabled me to undertake and completed this dissertation. He has blessed me with the company of people who are unique in their own way and have been of immense help to me throughout this dissertation.

I would like to extend my heartiest gratitude to my supervisor, Dr. Ali Saeed. His extensive experience and support have been invaluable for me throughout the whole process of writing the thesis.

Lastly, I would wish to thank my parents for endless support and encouragement during my studies, and my friends for their continuous motivation and support.

Qasid Ahmed

Т	1	$\Box$	$\mathbf{D}$	[C]	۸۲	Г	N	Ī
	7	۲,	ונו	Ц.	Α	ı	יוע	V

This dissertation is dedicated to my parents for their love and support.

#### **Glossary Terms:**

#### **Data Envelopment Analysis (DEA)**

It is a non-parametric quantitative model which employed for measuring the relative efficiencies of DMU's, it was first put forward by Charnes, Cooper and Rhodes in 1978.

(Efficiency = weighted sum of outputs / weighted sum of inputs).

#### **Decision Making Units (DMUs)**

They are the economic entities or units whose efficiencies will be measured by the model, in this study these are banks. Those units should be homogeneous, work in the same field and have the same inputs and outputs variables.

#### **Economic Efficiency**

It means, producing the maximum value of output with a given value of inputs; or equivalently, using minimum value of inputs to produce a given value of output.

#### **Efficiency**

The DMU ability to produce the maximum amount of output with a given amount of inputs; or equivalently, using minimum amount of inputs to produce a given amount of output. The DMU is considered efficient if performances of other DMUs do not show that some of its inputs or outputs can be improved without worsening other inputs or outputs.

#### **Abstract**

This study measures the relative efficiency of 21 commercial banks in Pakistan for the period of 2009-2014 with an integrated approach includes Data Envelopment Analysis. It uses four inputs (deposits, interest expense, non-interest expense and number of branch) and three outputs (total loans, interest income and non-interest income) in terms of production approach. According to empirical result, state-owned commercial banks are efficient in data envelopment analysis model. However, foreign-owned commercial banks have overall lower efficiency scores than government owned and higher then private owned commercial banks. The results also suggest that inefficient banks should especially improve their loans and should focus on their expenditure. Moreover, more than half of the commercial banks are scale efficiency. The results of the study may be useful for the bank managers in assessing their performance.

### **Table of Contents**

Chapter 1	1
Introduction	1
Variables	2
Background of Banks in Pakistan	3
Problem Statement	5
Research Questions	6
Research Objectives	6
Chapter 2	7
Literature Review	7
Literature Review Table	12
Theoretical Frame Work	14
Variables	17
Inputs	17
Total Deposits	17
Total Expenses	18
Number of Employees	20
Outputs	21
Total Loan/ Advances	21
Total Income	22
Chapter 3	24
Methodology	24
Strengths and Weaknesses of DEA	25
Chapter 4	27
Data	27

Data description and Sampling of the study	27
Explanation of the model	28
Input variables	29
Output variables	30
Chapter 5	33
Results and Finding	33
Chapter 6	44
Conclusion	44
Recommendation and Limitation	45
References	46