

TRG – iSky – Honda Canada

TRG-ISKY-HONDA CANADA

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BAHRIA UNIVERSITY LAHORE CAMPUS

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SUBMITTED TO: Mr. Muhammad Faisal Shahzad

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Date: January 11, 2016

Subject: To Whom It May Concern

We, iSky-TRG, acknowledge that Sara Amjad (Software Engineer in iSky TRG) & Syed Umar has closely observed all the activities involved in the project iSky Honda Canada. We also confirm that the work they have done on this project is totally relevant and on a real time activities involved in the project. They have thoroughly analyzed all the project related issues in our organization TRG with the help of our project coordinators.

In case of any query please feel free to ask.

Best Regards,

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List of Abbreviations:

Sr. No.	Abbreviation	Word
1	TRG	The Resource Group
2	Tech	Technology
3	CSmile	Customer Satisfaction Smile
4	QA	Quality Assurance
5	Dev	Development
6	HC	Honda Canada
7	RACI	Responsible accountable communicate Inform
8	CB	Collage Builder
9	AMS	Academic Management System
10	ERP	Enterprise Resource Planning
11	CSF	Critical Success Factor
12	UI	User Interface
13	WBS	Work breakdown structure
14	PM	Project Manager
15	ACD	Automatic Call Distributor

Appreciation Letter

To,
Sir Faisal Shahzad
Instructor Primavera P6
Bahria University, Lahore

Subject: Appreciation on Primavera Course

We, Syed Umar and Sara Amjad, are highly thankful and delighted to on attending the lectures of Primavera P6 from Sir Faisal Shahzad. We have learned a lot during the project which will help us in our future endeavors. We appreciate your efforts toward the learning aptitude of class.

We are really thankful to you.

Best Regards,

Syed Umar

Sara Amjad

Company Introduction

ISKY-TRG

TRG

The Resource Group (TRG) world is a group of companies centering on BPO sector and Pakistan's largest BPO services provider. They have a long track of over a decade in producing revenues in each investment they have made. The company has never experienced loss on an investment since the commencement of their partnership in 2002. They normally invest in one or two companies a year. While a holding company, they have no fixed time bounds to their investments. TRG Pakistan initiated its setup in 1999 by starting a contact center in Lahore with a total strength of 60 employees only. TRG was very first listed IT-enabled Services Company of Pakistan. Now TRG Pakistan is over 1,200 employees strong and counting more. Team of professionals is providing numerous Fortune 1000 companies with matchless support across Contact center, Finance, IT services & other back office functions. TRG is amongst the top 50 public companies in Pakistan. TRG's current portfolio comprises of 10 global companies with combined revenue of \$175 million and over 5,000 employees worldwide.

TRG Tech is a technology innovative organization and a division of TRG world. Its services range from business process consultancy to many customized application developments geared to create and endure competitive advantage both for firms undertaking new technology initiatives and those with established technology situations. TRG provide services that increase or redefine current strategies and shape or integrate tailored solutions. It has a long list of client and products. Some of their prominent products are as following;

360 DEGREE INSIGHTS

The 360 DEGREE INSIGHT's Social Media Support is the dynamic stage for all of your social media monitoring requirements. This insight allows you to customize the exploration criteria and monitor discussions about your brand, product or service. This product can be used to make an impact analysis tools to advance in customer experience and keep a note on them real time via

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mobile application. With this you can collect customer and organizational data, make customized reports, conduct trend analysis, and turn convert them into consumer insight.

CCM Suite

TRG's exclusive Contact Center Management Suite (CCMS) is an energetic, feature-rich solution which energies valuable customer relations through meaningful businesses. The solution is designed to increase first contact resolution rates thus helping you augment your customer interactions while reducing costs

Contact Center Management Suite comes with an efficient Automatic Call Distributor (ACD) facility and predictive dialer to implement the most complex contact center operations with ease. Developed by experts, it can be modified or enhanced quickly and accurately as per your requirements. Irrespective of the nature and size of your business, CCMS can handle all contact center operations to help you enhance processes and improve service quality.

SATMAP

It is the only contact center technology that optimizes call results by pairing agents with caller finest match.

They uses innovative artificial intelligence and design recognition technology to find patterns of success in large sizes of growing contact center data. SATMAP communicates with current telephony technology to allocate callers to agents to increase the likelihood of successful outcomes. They significantly deliver developed quality communications in the contact center.

College Builder (CB)

This suit offers an Academic Management System (AMS) for learning institutes. College Builder's task is to improve the quality of education, by improved teaching and management. College Builder's AMS offers a hosted, protected portal for managing student academics, including registration, admissions, course listing, semester scheduling, time-tabling, course enrolment, attendance management, course management, program planning and management, data archiving & resource management.

iSKY

iSKY is one of the investment of TRG. iSKY was initiated in 1984. Their target was on providing excellent and timely customer insights to the automotive industry. It was the very first company to develop a collaborative customer's follows up program for the automobile industries; laid the foundation for survey driven customer faithfulness platforms and founded an auditable and interactive way to track dealer performance. There are three main values on which iSky work;

1- Clarity

In a noisy world we value clarity above all. There is so much insight around us that gets lost in ineffectual data and fragmented assertions.

2- Innovation

This is not only limited to technology, although innovative technology supports all of our customer insight solutions. We value creativity and cleanness of thought when it comes to solve old-fashioned problems.

3- Integrity

We value every client and every project – big or small – and attempt to honor every promise we make. Furthermore, we are trusted with personal and sensitive data and sustain this trust every single day.

iSky Clients:

iSky a have long list of client including

- Honda North America
- Acura North America
- Bentley
- Yamaha
- Honda Canada
- Acura Canada
- Toyota Motors Europe

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- William Hill
- Ferrari
- Audi
- Volkswagen

The main product of iSky-TRG is **ClearView**. It's customer satisfaction software which on the basis of client feedback tells the level of satisfaction and faithfulness of the customer to the specific brand.

Features of ClearView:

Following are some major features of ClearView.

- **Customize**

The product is customized to each client's requirement to meet their needs.

- **Maximize**

It maximizes the response rate of the end customer of its clients.

- **Delight**

It helps delight the customer by pointing out the areas lacking the client satisfaction.

- **Gain**

Assist in gaining the valuable insight to business and factors impacting the client satisfaction

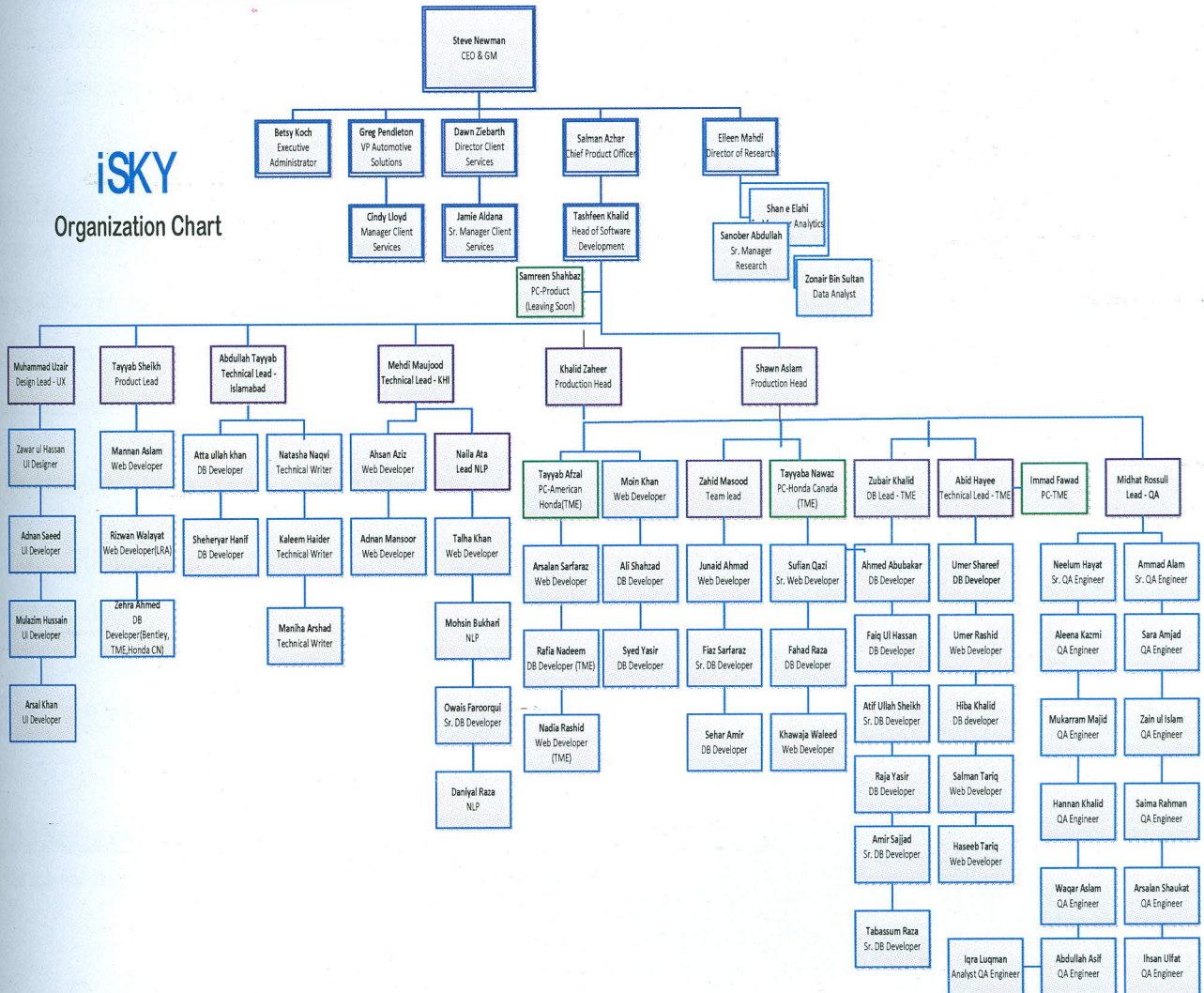
- **Review and Rate**

It helps higher management to review and rate the best practices among the company employees and promote such practices.

- **Achieve**

The complete application helps in achieving the target client satisfaction and loyalty

Organizational Structure



Critical Success Factors (CSF) of Project

Following is the list of CSFs of the particular project of IKSY HONDA Canada:

- Customer requirement understanding
- Conforming to the customer requirements
- Needs of the organization
- Technical resource for the project
- Support of top management
- Stakeholder management

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- Project Management standards
- Measurement & Audit
- Improved project management practices

Business Drivers

It is a process, condition and resource which is very important for continual success of any business. It is very important for any organization to identify its business drivers and try maximum to exploit any which are under their control and then take maximum advantage out of that business driver.

The Business drivers of iSky-TRG are;

1. Client Experience
2. Customer Satisfaction
3. Graphical User Interface (Web)
4. ERP (Enterprise Resource Planning Tool)

Challenges

The challenges which iSky is facing right now are;

- Miscommunication
- Buy-in between departments
- Lack of Info/Data Gathering techniques
- Less Technical Coordinators
- Deadlines are not met
- Information flow is not effective
- Prioritization of tasks are not defined
- Poor monitoring of tasks
- Project Prioritization
- Organization work flow
- Resource Management

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Why need Primavera?

In iSky-TRG, Primavera was required because of the various reasons mentioned below. The reasons are;

- It was difficult to track down the progress of the project without said software.
- Project completion rate was not up-to the mark
- Lessons learnt documents was not active and mistakes were not studied for future projects.
- Very less qualified project managers are in organization, so using Primavera can help to cover up the gap.
- Urgency of task has more priority than the importance of tasks in a project.

Advantages of Primavera

Few of the advantages of using Primavera are and not limited to:

- ✓ On time delivery
- ✓ Reporting to higher management
- ✓ Delivery in controlled budget
- ✓ Developing, implementing and providing standard procedure
- ✓ Coordination between different projects teams and managers.
- ✓ Identification, selecting and prioritizing new projects in pipeline.
- ✓ Providing products or services on time
- ✓ Customer satisfaction

Project Need Identification

The project Honda Canada is basically a game changer for TRG in North American region. Once they have the project implemented they can easily take many big giants of automobile industry on the pipeline for the same support and solution. This project involves many big names as stake holders which can easily be impressed by putting all effort on this project. The basic need of the project can only be identified and prioritized once the requirements from customer can be

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understood by the team ISKY. It will help the team to do the work as per the demand of the customer and what customer is looking for in the support and solution to get maximum output from the said solution from ISKY.

Most of the times the priority to the projects is not there in the organization and resources are being utilized upon the availability where as there is no such importance given to the projects. There are many projects which are still in maturity phase. The useful technical resources are being lost by not assigning them on proper projects as per the criticality of the task. The market, they are in, have a lot of potential which can only be accomplished once they have their processes and resources restructured.

Project Feasibility

Project ISKY-TRG-HF is a project which comes under the domain of ISKY-TRG because they have already done similar projects for other automobile industry and with very experienced and energetic resource. This resource can help them to accomplish this project as well with higher marks and aims. The project involves the customer surveys and the responses from customer along with the coordination among the distributors of Honda Canada which is very similar to the other projects they did for Toyota and BMW for getting the customer feedback. They have the right person as employee and right manager to get the tasks done in time within budget. The project is very much feasible for ISKY-TRG to do and fulfill the requirements of the customer.

Project KPI

They would be so many performance indicators in this project but few of the key performance indicators we will be mentioning here below;

- Survey Builder Counter
- Earn Value Management Technique
- Gantt chart
- TCPI
- Requirement Checklist

Project Title

[ISKY-TRG-HC]

Project Introduction

HONDA CANADA:

iSKY-TRG has an upcoming project from Honda Canada for the development of surveyor portal from where they can take and see the response from their Canadian customers & users, who are having different problems related to the product (cars) and for services as well from the local distributors and resellers. ISKY-TRG has to bring some portal for that arising opportunity in such a way that they can provide Honda a detail response from their customer on which they can make conclusion & decision for future perspective. In this project, iSKY-TRG has to collect all the requirements related to this project to design and develop a proper online portal from where the surveys can be filled and then collected, concise and analyze for further action.

Business Reason for the Project:

This project, iSKY-Honda, will provide an opportunity to the organization to globally demonstrate and prove their worth and potential. It will also help to improvement the brand image of company in very positive way towards the industry, not only in Pakistan but for North American market as well. It is going to help the organization to get more business from international customers and motor vehicle industry to generate the revenue for the firm. The success of this project will also help the company to decrease the turnover rate of the organization and also to increase the morale the employees who will work on this project and for this organization as well. From customer point of view, this project is of great importance as it will help them to know the basic problems and issue related to usage of their products in market and why people in Canada and America shifts from their brand to others without any hindrance. This project will play an important role in the betterment, advancement and success in iSKY-TRG.

Project Objectives:

1. An online, readily available Survey Portal for Honda and their customers that will get the response from the existing customers as well as from their suppliers.

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2. The portal should be user friendly & to be designed in such application which can be operated or used by moderate users easily.
3. To provide the customers ease of access towards satisfaction from product.
4. To increase the information sharing or relationship between Honda Canada and their customer through this portal.
5. To give Honda Canada edge on their competitors by providing them such a useful reporting system/tool which connect them with their customers.

Basic Requirements:

Basic requirement for this project would be; Human Resources (Technical & Non-Technical) which includes software developers, script/content writers, software engineers & analysts, quality assurance personals, etc.), Machines (laptops and servers), Network Servers, software, and Licenses of Software.

Introduction of HC portal

The Honda Canada (CSmile) portal is designed to help Honda Canada to measure, track and improve the customer's experiences and make them satisfy. CSmile is designed to serve the company to attain their customer recommended goals by providing active data that company can access on any device at any time. And it used latest widget technologies so that company can select and present the information that is vital to their success.

With CSmile, Honda Canada can quickly see what needs to be enhanced and improved in their dealership and what customers appreciate most. By repeatedly reviewing surveys and individual comments, they can analyze root causes, which will allow them to fix issues permanently and improve their customer's experience.

Advantages

One key advantage of this portal is that data is instantaneously loaded and presented dynamically, so company/dealers are updated on daily basis, in time to intervene if needed. And taking actions can make a difference in customer observation.

Working with this portal every day help to measure, track and boost customer experience and make them happy. All users can open the portal daily to see customer feedback instantaneously.

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Assumptions:

- The resources will be accessible on time as per the plans and schedule finalized.
- Office and organization location facility will be available readily.
- Network servers or software and hardware system will not fail during the project.
- Salaries and other accommodating/reimbursement expenses will be released on time from accounts department.
- Project will never be put on halt or stop from client side.
- Project will be performed conferring to the defined standards and procedures.
- There will be no such holidays or vacations (leaves) other than mentioned in exceptions of calendar.

Constraints:

- There is no PMO in organization so Project Manager has to assign the resources in timely and efficiently manner according to the plans.
- The technical resource available is less in numbers and they have to be allocated on maximum tasks.
- Project needs to be completed before mid of 2016 and should start sending surveys in October 2015.
- Project should be completed within budget.

Project Risks:

- Technology enhancement in the field.
- Shortage of funds during the project.
- Less technical resources available for the project.
- Employee's turnover rates increases.
- Customer dissatisfaction over product.
- A critical resource left the organization.
- Language barrier can affect the duration and schedule of the project

Project Deliverables:

Three basic deliverable for this project is mentioned below. These are just the major deliverables as far as the project is concerned.

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- ✓ An online web based portal for Honda Canada from where they can produce and distribute different surveys to their customers and end users.
- ✓ A System on the same portal, which can generate reports and investigate the response from customer surveys, and make decision on the basis of the same surveys and responses.
- ✓ A system that contains information about customers of Honda Canada along with the distributors and services centers there.
- ✓ Requirement gathering from client
- ✓ Designing of web portal
- ✓ Development of prototypes and mockups
- ✓ Database maintenance
- ✓ Launching project and handing over the web portal

Project Key Milestone:

Milestone	Detail Description
Approve Charter	To get go through on the project and start up the work as per the project feasibility.
Mockup/Prototypes	Create mockup/prototypes on the basis of which the whole designing is to be done against the requirements.
System architecture design	Architecture design of the system will agree the developer to create widgets as per requirements.
Development of summaries of different files	The reports view which will allow the client to examine the data.

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Roles & Responsibilities:

Employee Name	Job Title/Role	Key Responsibility
Tashfeen Khalid	Project Manager	Responsible for the completion of work packages under approved budget and time. Have authorities to assign resource and tasks.
Neelum Hayat	Head QA	Ensure the quality of the code, designing and development to make it work properly.
Immad Fawad	Project Coordinator	Ensure flow of information between the client and project team. To communicate all requirements and processes reports to clients and team.
Abid Haye	Manager Development	To make sure the development of the online portal as per requirement of client.

Project Stakeholders:

The stakeholders for this project, as this is a private company project, are not that much as compared to a public limited project. The major stakeholders involved in this project are and not limited to;

- TRG
- Honda Canada
- iSKY
- Employees of TRG
- Customers of HONDA Canada
- Distributors of HONDA Canada in Canada

Sponsor:

The sponsor of this project is the head office TRG (The Resource Group). The project is monitored, controlled and performed by iSKY.

Authorization/Approval:

Approved by the Project Sponsor:

Date:

[CEO iSKY-TRG]

Project Scope Statement

[iSKY-TRG-HC]

Project Scope Statement:

Project Name:

The project is awarded by Honda Canada to iSKY-TRG and the name of the project is “ iSKY-HC” which stands for Honda Canada.

Project Scope Statement:

The project is to prepare an online web portal for Honda Canada to analyze the response from the customers of Honda Canada. For this project the major requirement is for technical resources and few software and licenses. The project team has to gather all the requirements regarding this project and make an online portal from where the surveys filled by customers can be checked and analyzed.

Provide the customers ease of access & an online Survey Portal for Honda Canada., also shortening the time period of response from customer and studying the response. It will increase relationship between Honda Canada and their customers.

The basic purpose of this project is to go globally with Honda Canada and satisfies the customer need to get the brand value higher and also to improve the reputation of organization.

What's in-Scope?

This online web portal should be able to send surveys and collect the response of customers and produce reports.

Project Documents:

- Change Management Procedure
- Decision Matrix
- Change Request Form
- Project Anticipated Duration
- Approving/Termination Author
- Project Performance Monitoring
- Project Performance Analysis

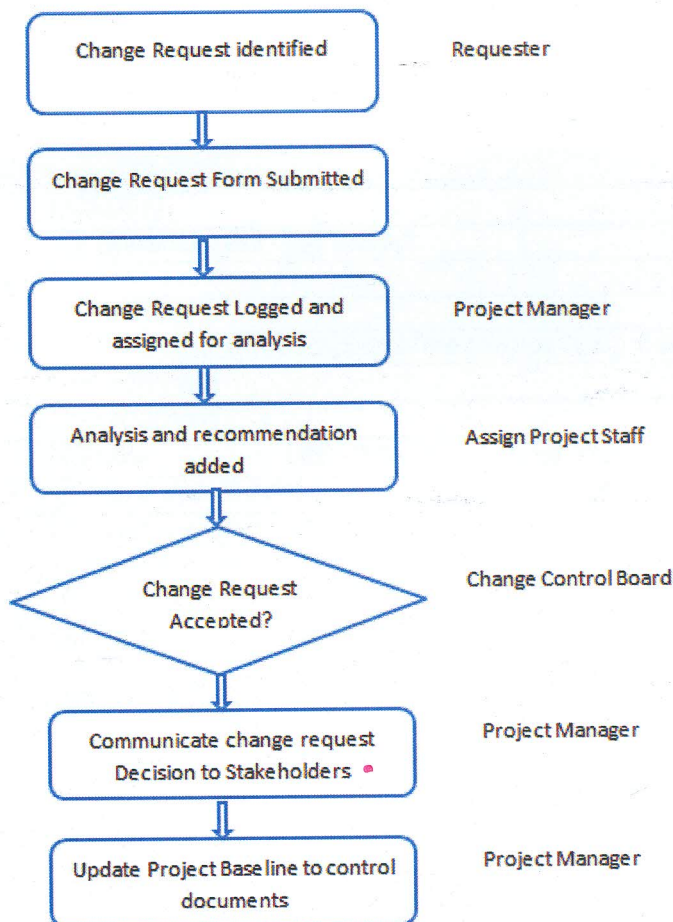
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- Project Control/Re-planning
- Project Control Analysis
- Project Communication
- Communication Message and Tools
- RACI Matrix
- Lesson Learned Report
- Project Closing Report

Change in Project Management

It is the sequence of steps or tasks that a change management team or project team leader tracks to apply change management to a change in order to drive individual transitions and guarantee the project meets its proposed outcomes.

Following will be the hierarchy of the change.



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Decision Matrix:

		Scope Change	Increase Budget	No change in budget	Increase Risk	No increase in Risk	Increase Schedule	No effect in Schedule
Impact of changed observed by	Decision by Project Manager							
	Steering committee assessment							
	Decision by project sponsor							
Decision By	Advise by team							
	Decision by steering committee							

Change request form:

1.) SUBMITTER - GENERAL INFORMATION			
CR#	[CR001]		
Type of CR	<input type="checkbox"/> Enhancement	<input type="checkbox"/> Defect	
Project/Program/Initiative			
Submitter Name	[John Doe]		
Brief Description of Request	[Enter a detailed description of the change being requested]		
Date Submitted	[mm/dd/yyyy]		
Date Required	[mm/dd/yyyy]		
Priority	<input type="checkbox"/> Low	<input type="checkbox"/> Medium	<input type="checkbox"/> High <input type="checkbox"/> Mandatory
Reason for Change	[Enter a detailed description of why the change is being requested]		
Other Artifacts Impacted	[List other artifacts affected by this change]		
Assumptions and Notes	[Document assumptions or comments regarding the requested change]		
Comments	[Enter additional comments]		
Attachments or References	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
	Link:		
Approval Signature	[Approval Signature]	Date Signed	[mm/dd/yyyy]

2.) PROJECT MANAGER - INITIAL ANALYSIS			
Hour Impact	[#hrs]	[Enter the hour impact of the requested change]	
Duration Impact	[#dys]	[Enter the duration impact of the requested change]	
Schedule Impact	[WBS]	[Detail the impact this change may have on schedules]	
Cost Impact	[Cost]	[Detail the impact this change may have on cost]	
Comments	[Enter additional comments]		
Recommendations	[Enter recommendations regarding the requested change]		
Approval Signature	[Approval Signature]	Date Signed	[mm/dd/yyyy]

3.) CHANGE CONTROL BOARD – DECISION				
Decision	<input type="checkbox"/> Approved	<input type="checkbox"/> Approved with Conditions	<input type="checkbox"/> Rejected	<input type="checkbox"/> More Info
Decision Date	[mm/dd/yyyy]			
Decision Explanation	[Document the CCB's decision]			
Conditions	[Document and conditions imposed by the CCB]			
Approval Signature	[Approval Signature]	Date Signed	[mm/dd/yyyy]	

Project Anticipated Duration:

Project anticipated duration will be as following phase wise:

Name	Duration
Development of summaries for different files/stats	2 weeks
Database provide output through store procedures	3 weeks
Regression Testing	2 weeks
Version approved for deployment	1 week
Deployment on Production	1 month
Transfer from development to production support	5 months

Approving/Termination Author:

The approving and termination author will be Tashfeen (Project manager) who will be mainly responsible for all activities.

Monitoring of Project Performance

It is possible to have activity coordination problems indicated through regularly monitoring your project's schedule performance. Also it can provide resource conflicts, and possible cost overruns. For monitoring schedule performance, we will gather information and analyze/calculate it and confirm its accuracy.

The Work Breakdown Structure (WBS) is a deliverable-oriented breakdown of the work required to yield your project's deliverables. Deepest level of detail of each branch of the WBS is a *work package*, each work package, in turn, is tranquil of *activities* pieces of work performed throughout this project. So by comparing plan and actual we will monitor the performance of the project and on the basis on the calculations and comments corrective and preventive measures will be taken.

Project Performance Analysis

We will examine the project's schedule performance by observing the position of individual milestone and on the grounds of following table proper initiative will be taken on time to avoid any delay.

We will evaluate our project's schedule by relating actual activity start and end dates and actual milestone dates to their scheduled dates:

Activity/Milestone	Responsible Person	Start Date		End Date		Comments
		Planned	Actual	Planned	Actual	

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Using above mentioned table we will analyze that where we are and where we should be, which will give us the clear picture of the progress. After this analysis the proper plan to remedy, in case of delay, would be made to keep the project on the right path.

Re-planning & Controlling Project

Our Controlling process will monitor all the tasks and metrics essential to make sure that the accepted and authorized project is within scope, on time, and under budget so that the project proceeds with nominal risk. This process will involve associating actual performance with planned performance and taking remedial action to yield the desired outcome when significant differences are present. Controlling process will be always performed during the life of the project.

Following activities will be performed to control the project or re-planning.

- Control Schedule
- Scope Verification & Change Control
- Control Quality
- Control Risk
- Control Cost
- Reporting Performance
- Complete Monitoring & Controlling Phase Review
- Administration of Contract

Control Project Analysis

To control the project some correct/Preventive actions will be taken, will be analyzed by the PM in order to see the effect of the change. The analysis of the control should be done in proper manner so that due to control other parts of the project should not be affected and if they are impacted then that impact should be identified in timely manner so that we can control that on time.

Following table will be used which will be filled to see the impact of the control on other part of the project.

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Control	Impact on schedule	Impact on Cost	Impact on Scope	Impact on other elements	Comments

Project Communication:

Following is the list of audiences and the purpose of communication for each audience is defined in detail

Audience	Communication Purpose
Project Sponsor	Project plans, project progress, project issues
Project Core Team	Project direction, project deliverables, clear direction and delegation of tasks
Project Review Team	Project direction, project deliverables, changes in work processes
Project managers	Project Strategy, impact due to changes in procedures or policies, project deliverables, project progress

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Communication Tools

Following plans the targeted audiences, the method for delivering the information, the key communication messages to be displayed, the communicator, and the frequency of the delivery.

Audience	Message	Delivery Method	Delivery Frequency	Communicator
Project Sponsor	Project Plans	Meetings	Weekly	Project Manager
	Status Reports	Go to meeting Report published on goggle drive	Biweekly	Project Manager
Project Core Team	Project Plans	Meeting	Weekly	Project Manager
	Status Reports	Skype Reports available on TFS	Biweekly	Project Manager
Project Review Team	Project Briefing	Meeting: Oral briefing and presentation slides	Monthly	Project Manager
	Status Reports	Reports available on TFS	Biweekly	Project Manager
Project managers	Project Briefing	Meeting: Oral briefing and presentation slides Reports available on TFS Skype Go To Meeting	Monthly	Project Manager Project Core Team

RACI matrix:

We will use RACI chart that will be a lot of supportive in promoting strong communication in a team. RACI basically stands for Responsible, Accountable, Consulted and Informed in a project environment. This chart will make sure that at least one person is responsible of each category, as well as help others to see their role in supporting the responsible person in attainment the job done. It will also support to avoid communication that does not need to take place and only disturbs the flow.

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Tasks Description	Sponsor	Business Owner	Project Manager	Technical Lead	Quality manager

Project closing:

For closing a project following activities need to be performed.

Activity	Description	Responsible Person
Collect Document Documentation		
Complete contract final Review		
Formal Acceptance		
Administrative Closure		
Financial closure and Audit		
Archiving Documents		
Lesson Learned		
Celebrate project success		

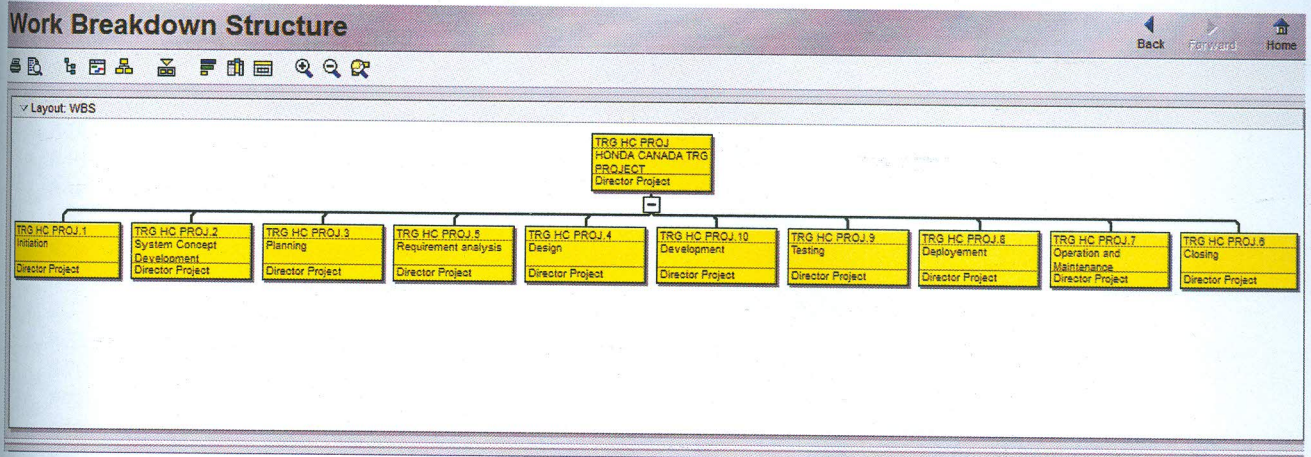
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Lesson Learned Report Format:

Project Name	Enter the Project Name	Date	Enter the Date (mm/dd/yy) Lessons Learned were recorded	
Project Lifecycle Information				
Project Lifecycle and Phases (select one Lifecycle and Phase only)	<input type="checkbox"/> Project Management <input type="checkbox"/> Project Funding Approval <input type="checkbox"/> Acquisition <input type="checkbox"/>			
	System Development			
	<input type="checkbox"/> Initiation		<input type="checkbox"/> State Funding	
	<input type="checkbox"/> Requirements Analysis		<input type="checkbox"/> Project Closeout	
	<input type="checkbox"/> Contracting		<input type="checkbox"/> Design	
	<input type="checkbox"/> System Termination		<input type="checkbox"/> Product Acceptance	
	<input type="checkbox"/> Test		<input type="checkbox"/> Development	
<input type="checkbox"/> Implementation				
Knowledge Area	Lesson Learned That Worked	What Worked Well Recommendation	Lesson Learned That Didn't Work	What Didn't Work Well Recommendation
Scope	Describe the lesson learned that worked so that a novice would understand.	Provide a recommendation for continued use for each lesson learned that worked well.	Describe the lesson learned that didn't work so that a novice would understand.	Provide a recommendation for improvement for each lesson learned that didn't work well.
Time				
Cost				
Quality				
Communication				
Risk Management				
Human Resources				
Procurement				

Reports & Project Screen Shots

WBS (Work Breakdown Structure)



EPS (Enterprise Project Structure)

Enterprise Project Structure (EPS)

Display: EPS

EPS ID	EPS Name
TRG-PRJ	TRG IBEX Global
PRJ CRD	Project Coordination
QA	Quality Assurance
Dev	Development
SCRPT	Script Writing
Form building	Form building
Construction	Construction
Procurement	Procurement
HR	HR
Innovative Construct	Multidisciplinary General Contractor
Facilities	Facilities Division
Health Care	Health care
Education	Education
Commercial	Commercial, Manufacturing & Distribution

EPS ID: TRG-PRJ EPS Name: TRG IBEX Global

Responsible Manager: Innovative GC

TRG - iSky - Honda Canada

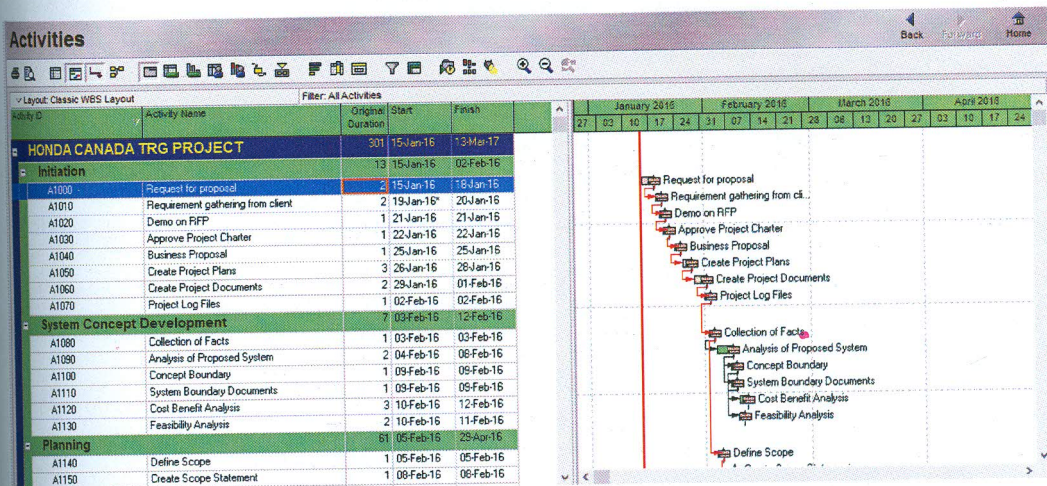
Resources:

Resources

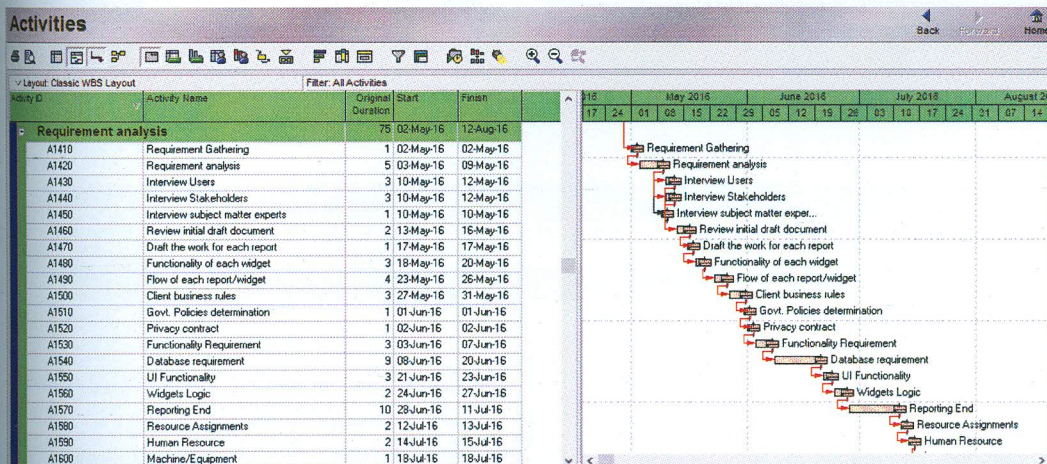
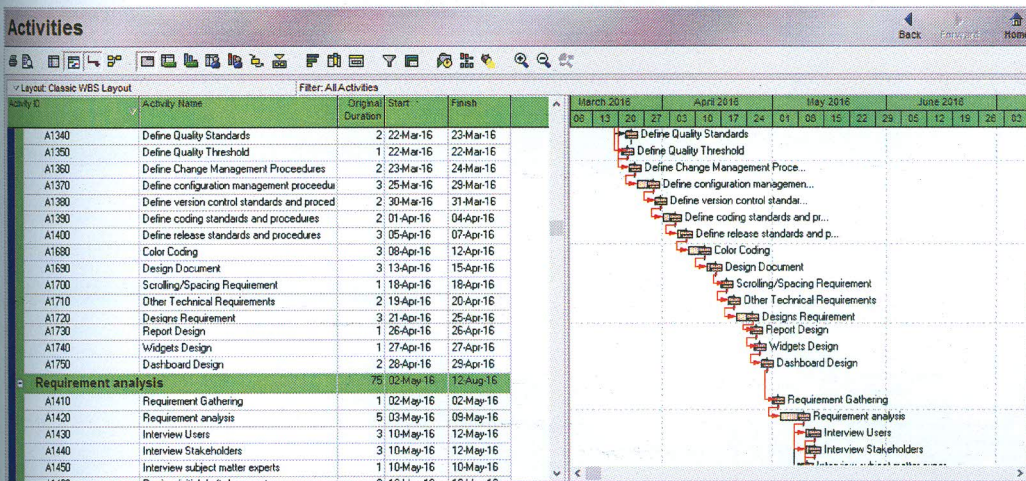
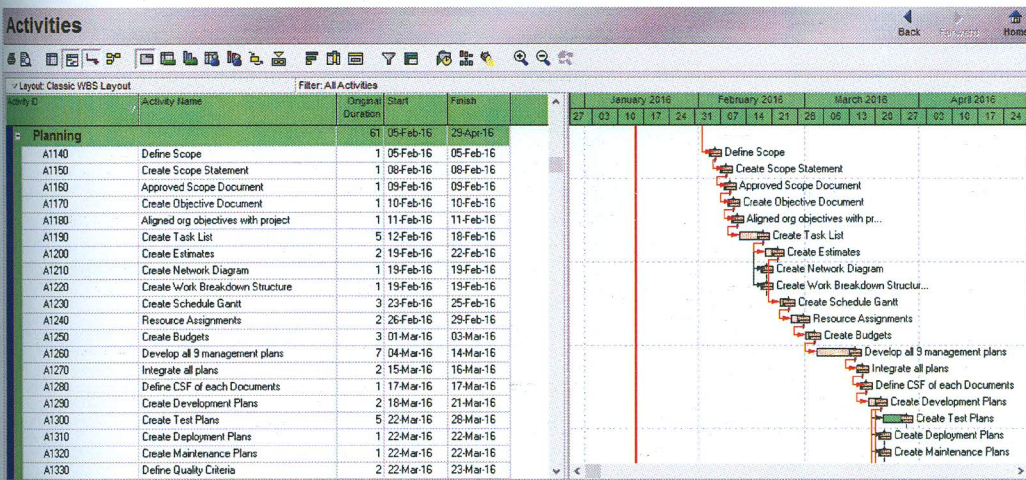
▼ Display: Current Project's Resources

Resource ID	Resource Name	Resource Type	Default Units / Time	Price / Unit
R-1	Syed Ahmed	Labor	8/d	\$8/h
R-10	Zain Akbar	Labor	8/d	\$6/h
R-11	Salman Tariq	Labor	8/d	\$9/h
R-12	Zehra Ahmed	Labor	8/d	\$3/h
R-13	Mulazim Hussain	Labor	8/d	\$7/h
R-14	Network Server	Nonlabor	1/d	\$5,000/h
R-15	Tashfeen Khalid	Labor	8/d	\$20/h
R-16	Shawn Aslam	Labor	8/d	\$15/h
R-17	Immad Fawad	Labor	8/d	\$0/h
R-18	Tayab Afzal	Labor	8/d	\$10/h
R-19	Steve Numan	Labor	8/d	\$20/h
R-2	Abid Haye	Labor	8/d	\$10/h
R-20	Attah Ullah	Labor	8/d	\$13/h
R-21	Shan Elahi	Labor	8/d	\$11/h
R-22	Zawar ul hasan	Labor	8/d	\$12/h
R-23	Umar Rashid	Labor	8/d	\$11/h
R-3	Zubair Khalid	Labor	8/d	\$10/h
R-4	Neelum Hayat	Labor	8/d	\$8/h
R-5	Omer Shareef	Labor	8/d	\$8/h
R-6	Faiq ul Hassan	Labor	8/d	\$10/h
R-7	Sara Amjad	Labor	8/d	\$8/h
R-8	Mukarram Majid	Labor	8/d	\$9/h
R-9	Ahmed Abubakar	Labor	8/d	\$6/h

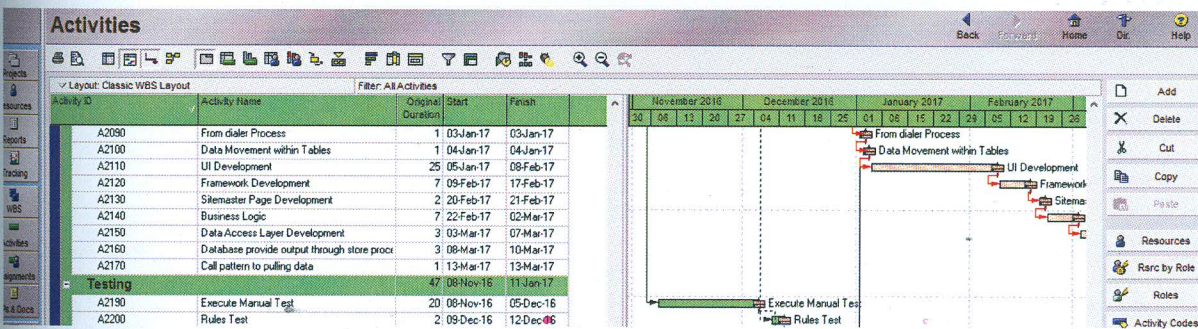
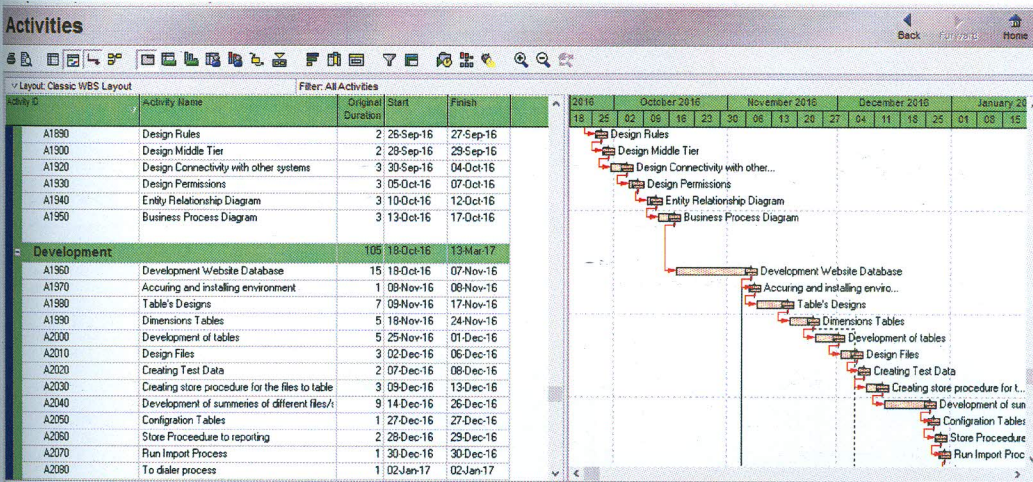
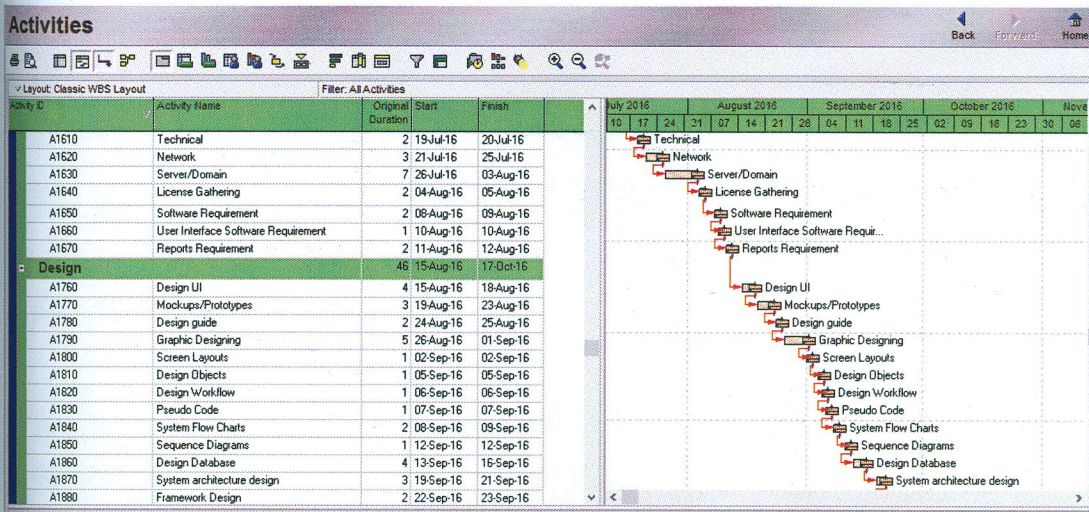
Activities:



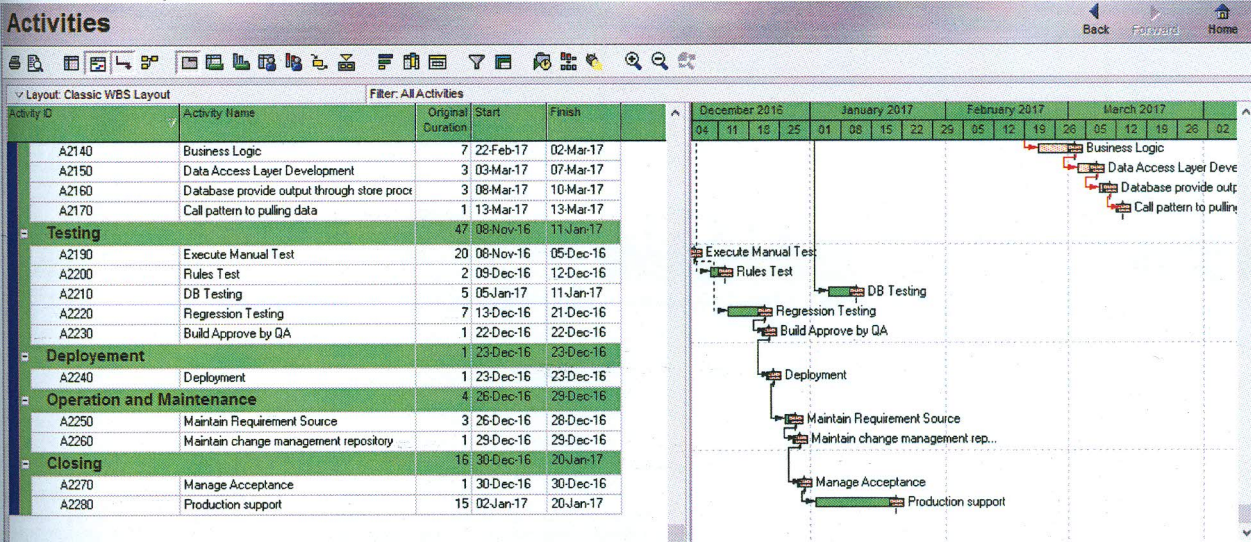
TRG - iSky - Honda Canada



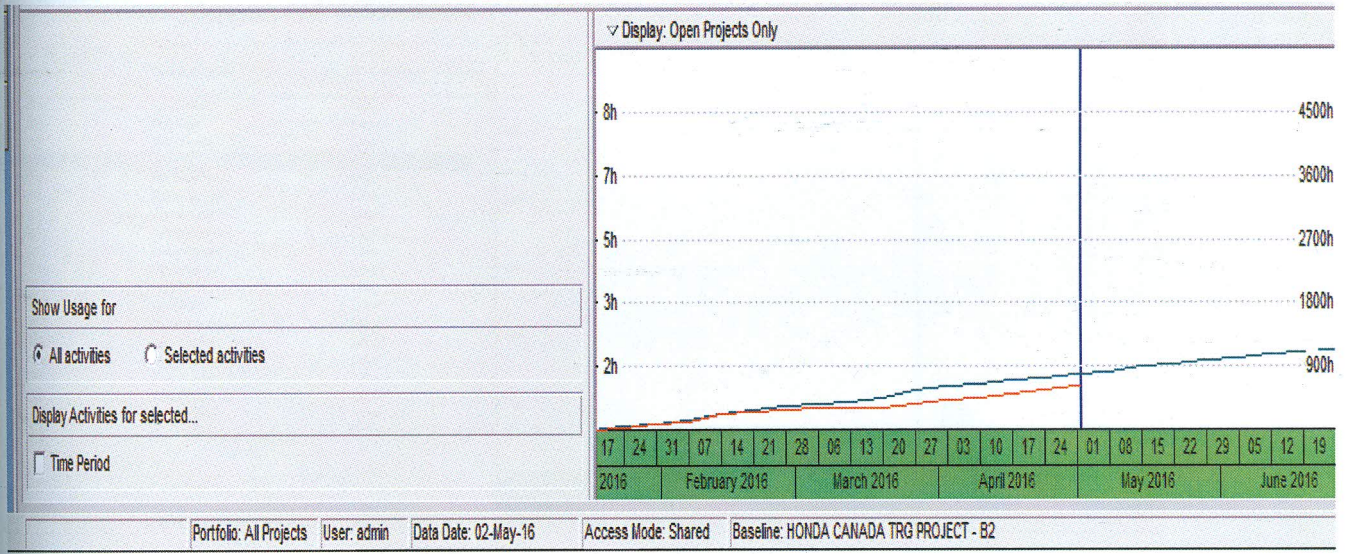
TRG - iSky - Honda Canada



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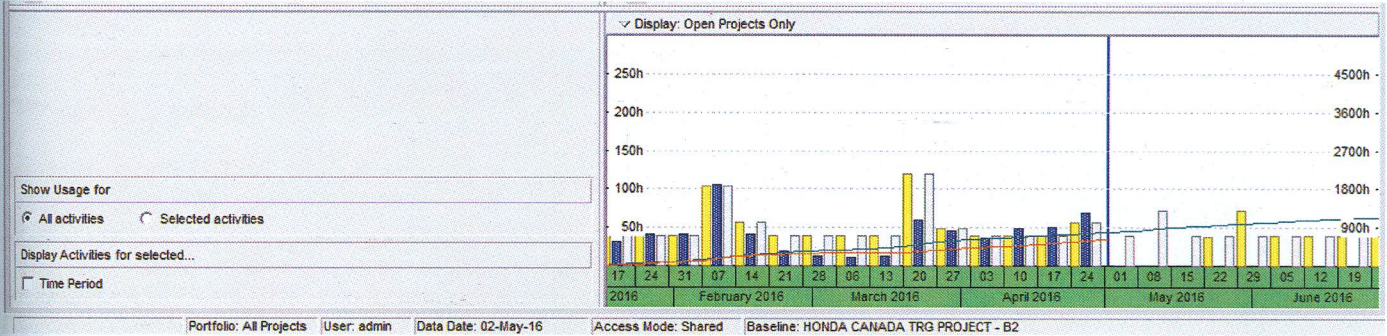


S Curve:



TRG - iSky - Honda Canada

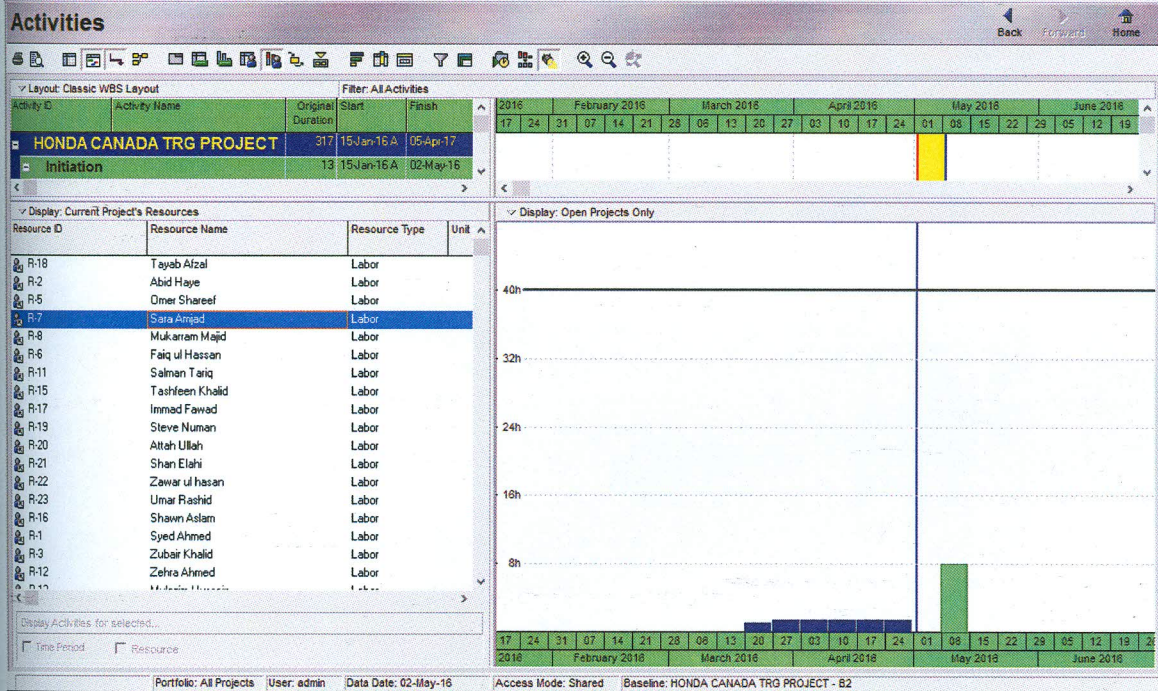
Activity Usage profile:



Resource Usage Profile:

16: TRG HC PROJ (HONDA CANADA TRG PROJECT)

ew Project Enterprise Tools Admin Help



TRG - iSky - Honda Canada

Progress Update:

Schedule



Project(s) to schedule	<input type="text" value="1"/>		Cancel
Current Data Date	<input type="text" value="02-May-16"/>		Schedule
Project Forecast Start Date	<input type="text"/>		View Log
<input type="checkbox"/> Set Data Date and Planned Start to Project Forecast Start during scheduling			Help
<input type="checkbox"/> Log to file			Options...
	<input type="text" value="C:\Users\Syed Umar\Documents\SchedLog.txt"/>		

**Reports of Primavera P6 Projects on
ISKY-TRG-Honda Canada**

WBS

Activity ID	Activity Name	Original Duration	Remaining Duration	Activity % Complete	Primary Resource	Early Start	Early Finish
HONDA CANADA TRG PROJECT							
Initiation							
A1000	Request for proposal	2	0	100%	R-15.Tashteen Khalid	15-Jan-16 A	18-Jan-16 A
A1010	Requirement gathering from client	2	0	100%	R-16.Shawn Aslam	19-Jan-16 A	20-Jan-16 A
A1020	Demo on RFP	1	0	100%	R-15.Tashteen Khalid	21-Jan-16 A	21-Jan-16 A
A1040	Business Proposal	1	0	100%	R-15.Tashteen Khalid	25-Jan-16 A	25-Jan-16 A
A1050	Create Project Plans	3	0	100%	R-2.Abid Haye	26-Jan-16 A	28-Jan-16 A
A1060	Create Project Documents	2	0	100%	R-2.Abid Haye	29-Jan-16 A	01-Feb-16 A
A1070	Project Log Files	1	0	100%	R-16.Shawn Aslam	02-Feb-16 A	02-Feb-16 A
System Concept Development							
A1080	Collection of Facts	1	0	100%	R-16.Shawn Aslam	03-Feb-16 A	03-Feb-16 A
A1090	Analysis of Proposed System	2	0	100%	R-15.Tashteen Khalid	04-Feb-16 A	08-Feb-16 A
A1100	Concept Boundary	1	0	100%	R-16.Shawn Aslam	09-Feb-16 A	09-Feb-16 A
A1110	System Boundary Documents	1	0	100%	R-2.Abid Haye	09-Feb-16 A	09-Feb-16 A
A1130	Feasibility Analysis	2	0	100%	R-16.Shawn Aslam	10-Feb-16 A	11-Feb-16 A
A1120	Cost Benefit Analysis	3	0	100%	R-3.Zubair Khalid	10-Feb-16 A	12-Feb-16 A
Planning							
A1140	Define Scope	1	0	100%	R-15.Tashteen Khalid	05-Feb-16 A	05-Feb-16 A
A1150	Create Scope Statement	1	0	100%	R-16.Shawn Aslam	08-Feb-16 A	08-Feb-16 A
A1160	Approved Scope Document	1	0	100%	R-15.Tashteen Khalid	09-Feb-16 A	09-Feb-16 A
A1170	Create Objective Document	1	0	100%	R-5.Omer Shareef	10-Feb-16 A	10-Feb-16 A
A1180	Aligned org objectives with project	1	0	100%	R-2.Abid Haye	11-Feb-16 A	11-Feb-16 A
A1190	Create Task List	5	0	100%	R-2.Abid Haye	12-Feb-16 A	18-Feb-16 A
A1200	Create Estimates	2	0	100%	R-3.Zubair Khalid	19-Feb-16 A	22-Feb-16 A
A1210	Create Network Diagram	1	0	70%	R-1.Syed Ahmed	19-Feb-16 A	02-May-16
A1220	Create Work Breakdown Structure	1	0	60%	R-1.Syed Ahmed	19-Feb-16 A	02-May-16
A1230	Create Schedule Gantt	3	2	40%	R-1.Syed Ahmed	23-Feb-16 A	03-May-16

AD-01 Activity Status Report

WBS

Activity ID	Activity Name	Original Duration	Remaining Duration	Activity % Complete	Primary Resource	Early Start	Early Finish
A1240	Resource Assignments	2	0	100%	R-2,Abid Haye	26-Feb-16 A	29-Feb-16 A
A1250	Create Budgets	3	1	70%	R-15.Tashfeen Khalid	01-Mar-16 A	04-May-16
A1260	Develop all 9 management plans	7	1	90%	R-9,Ahmed Abubakar	04-Mar-16 A	05-May-16
A1270	Integrate all plans	2	0	78.02%	R-1.Syed Ahmed	15-Mar-16 A	05-May-16
A1280	Define CSF of each Documents	1	1	50%	R-12.Zehra Ahmed	17-Mar-16 A	06-May-16
A1290	Create Development Plans	2	1	35%	R-9,Ahmed Abubakar	18-Mar-16 A	09-May-16
A1300	Create Test Plans	5	0	100%	R-4.Neelum Hayat	22-Mar-16 A	28-Mar-16 A
A1350	Define Quality Threshold	1	0	80%	R-15.Tashfeen Khalid	22-Mar-16 A	09-May-16
A1310	Create Deployment Plans	1	1	50%	R-3.Zubair Khalid	22-Mar-16 A	10-May-16
A1330	Define Quality Criteria	2	1	75%	R-4.Neelum Hayat	22-Mar-16 A	10-May-16
A1320	Create Maintenance Plans	1	1	40%	R-8.Mukarram Majid	22-Mar-16 A	10-May-16
A1340	Define Quality Standards	2	1	50%	R-16.Shawn Aslam	22-Mar-16 A	10-May-16
A1360	Define Change Management Procedures	2	1	40%	R-2,Abid Haye	23-Mar-16 A	11-May-16
A1370	Define configuration management procedures	3	0	100%	R-16.Shawn Aslam	25-Mar-16 A	29-Mar-16 A
A1380	Define version control standards and procedures	2	2	25%	R-15.Tashfeen Khalid	30-Mar-16 A	12-May-16
A1390	Define coding standards and procedures	2	1	50%	R-11.Salman Tariq	01-Apr-16 A	13-May-16
A1400	Define release standards and procedures	3	1	80%	R-9,Ahmed Abubakar	05-Apr-16 A	16-May-16
A1680	Color Coding	3	0	100%	R-13.Mulazim Hussain	08-Apr-16 A	12-Apr-16 A
A1690	Design Document	3	0	85%	R-13.Mulazim Hussain	13-Apr-16 A	16-May-16
A1700	Scrolling/Spacing Requirement	1	0	60%	R-13.Mulazim Hussain	18-Apr-16 A	16-May-16
A1710	Other Technical Requirements	2	0	90%	R-16.Shawn Aslam	19-Apr-16 A	17-May-16
A1720	Designs Requirement	3	1	60%	R-12.Zehra Ahmed	21-Apr-16 A	18-May-16
A1730	Report Design	1	1	32.92%	R-11.Salman Tariq	26-Apr-16 A	19-May-16
A1740	Widgets Design	1	1	30%	R-13.Mulazim Hussain	27-Apr-16 A	19-May-16
A1750	Dashboard Design	2	2	20%	R-16.Shawn Aslam	28-Apr-16 A	23-May-16
Requirement analysis							
A1410	Requirement Gathering	1	1	0%	R-17.Immad Fawad	23-May-16	24-May-16

AD-01 Activity Status Report

WBS

Activity ID	Activity Name	Original Duration	Remaining Duration	Activity % Complete	Primary Resource	Early Start	Early Finish
A1420	Requirement analysis	5	5	0%	R-15.Tashfeen Khalid	24-May-16	31-May-16
A1450	Interview subject matter experts	1	1	0%	R-12.Zehra Ahmed	31-May-16	01-Jun-16
A1430	Interview Users	3	3	0%	R-2.Abid Haye	31-May-16	03-Jun-16
A1440	Interview Stakeholders	3	3	0%	R-15.Tashfeen Khalid	31-May-16	03-Jun-16
A1460	Review initial draft document	2	2	0%	R-13.Mulazim Hussain	03-Jun-16	07-Jun-16
A1470	Draft the work for each report	1	1	0%	R-3.Zubair Khalid	07-Jun-16	08-Jun-16
A1480	Functionality of each widget	3	3	0%	R-11.Salman Tariq	08-Jun-16	13-Jun-16
A1490	Flow of each report/widget	4	4	0%	R-16.Shawn Aslam	13-Jun-16	17-Jun-16
A1500	Client business rules	3	3	0%	R-3.Zubair Khalid	17-Jun-16	22-Jun-16
A1510	Govt. Policies determination	1	1	0%	R-6.Faiq ul Hassan	22-Jun-16	23-Jun-16
A1520	Privacy contract	1	1	0%	R-1.Syed Ahmed	23-Jun-16	24-Jun-16
A1530	Functionality Requirement	3	3	0%	R-11.Salman Tariq	24-Jun-16	29-Jun-16
A1540	Database requirement	9	9	0%	R-6.Faiq ul Hassan	29-Jun-16	12-Jul-16
A1550	UI F functionality	3	3	0%	R-11.Salman Tariq	12-Jul-16	15-Jul-16
A1560	Widgets Logic	2	2	0%	R-5.Omer Shareef	15-Jul-16	19-Jul-16
A1570	Reporting End	10	10	0%	R-3.Zubair Khalid	19-Jul-16	02-Aug-16
A1580	Resource Assignments	2	2	0%	R-2.Abid Haye	02-Aug-16	04-Aug-16
A1590	Human Resource	2	2	0%	R-4.Neelum Hayat	04-Aug-16	08-Aug-16
A1600	Machine/Equipment	1	1	0%	R-19.Steve Numan	08-Aug-16	09-Aug-16
A1610	Technical	2	2	0%	R-16.Shawn Aslam	09-Aug-16	11-Aug-16
A1620	Network	3	3	0%	R-1.Syed Ahmed	11-Aug-16	16-Aug-16
A1630	Server/Domain	7	7	0%		16-Aug-16	25-Aug-16
A1640	License Gathering	2	2	0%	R-15.Tashfeen Khalid	25-Aug-16	29-Aug-16
A1650	Software Requirement	2	2	0%	R-16.Shawn Aslam	29-Aug-16	31-Aug-16
A1660	User Interface Software Requirement	1	1	0%	R-3.Zubair Khalid	31-Aug-16	01-Sep-16
A1670	Reports Requirement	2	2	0%	R-2.Abid Haye	01-Sep-16	05-Sep-16

Design

AD-01 Activity Status Report

WBS

Activity ID	Activity Name	Original Duration	Remaining Duration	Activity % Complete	Primary Resource	Early Start	Early Finish
A1760	Design UI	4	4	0%		05-Sep-16	09-Sep-16
A1770	Mockups/Prototypes	3	3	0%	R-22.Zawar ul hasan	09-Sep-16	14-Sep-16
A1780	Design guide	2	2	0%	R-22.Zawar ul hasan	14-Sep-16	16-Sep-16
A1790	Graphic Designing	5	5	0%	R-13.Mulazim Hussain	16-Sep-16	23-Sep-16
A1800	Screen Layouts	1	1	0%	R-18.Tayab Afzal	23-Sep-16	26-Sep-16
A1810	Design Objects	1	1	0%	R-22.Zawar ul hasan	26-Sep-16	27-Sep-16
A1820	Design Workflow	1	1	0%	R-16.Shawn Aslam	27-Sep-16	28-Sep-16
A1830	Pseudo Code	1	1	0%	R-12.Zehra Ahmed	28-Sep-16	29-Sep-16
A1840	System Flow Charts	2	2	0%	R-16.Shawn Aslam	29-Sep-16	03-Oct-16
A1850	Sequence Diagrams	1	1	0%	R-17.Immad Fawad	03-Oct-16	04-Oct-16
A1860	Design Database	4	4	0%	R-3.Zubair Khalid	04-Oct-16	10-Oct-16
A1870	System architecture design	3	3	0%	R-20.Attah Ullah	10-Oct-16	13-Oct-16
A1880	Framework Design	2	2	0%	R-2.Abid Haye	13-Oct-16	17-Oct-16
A1890	Design Rules	2	2	0%	R-5.Omer Shareef	17-Oct-16	19-Oct-16
A1900	Design Middle Tier	2	2	0%	R-20.Attah Ullah	19-Oct-16	21-Oct-16
A1920	Design Connectivity with other systems	3	3	0%	R-9.Ahmed Abubakar	21-Oct-16	26-Oct-16
A1930	Design Permissions	3	3	0%	R-10.Zain Akbar	26-Oct-16	31-Oct-16
A1940	Entity Relationship Diagram	3	3	0%	R-22.Zawar ul hasan	31-Oct-16	03-Nov-16
A1950	Business Process Diagram	3	3	0%	R-21.Shan Elahi	03-Nov-16	08-Nov-16
Development							
A1960	Development Website Database	15	15	0%	R-2.Abid Haye	08-Nov-16	29-Nov-16
A1970	Accuring and installing environment	1	1	0%	R-2.Abid Haye	29-Nov-16	30-Nov-16
A1980	Table's Designs	7	7	0%	R-3.Zubair Khalid	30-Nov-16	09-Dec-16
A1990	Dimensions Tables	5	5	0%	R-20.Attah Ullah	09-Dec-16	16-Dec-16
A2000	Development of tables	5	5	0%	R-6.Faiq ul Hassan	16-Dec-16	23-Dec-16
A2010	Design Files	3	3	0%	R-6.Faiq ul Hassan	23-Dec-16	28-Dec-16
A2020	Creating Test Data	2	2	0%	R-7.Sara Arnjad	28-Dec-16	30-Dec-16

AD-01 Activity Status Report

WBS

Activity ID	Activity Name	Original Duration	Remaining Duration	Activity % Complete	Primary Resource	Early Start	Early Finish
A2030	Creating store procedure for the files to table	3	3	0%	R-6.Faiq ul Hassan	30-Dec-16	04-Jan-17
A2040	Development of summaries of different files/stats	9	9	0%	R-23.Umar Rashid	04-Jan-17	17-Jan-17
A2050	Configuration Tables	1	1	0%	R-3.Zubair Khalid	17-Jan-17	18-Jan-17
A2060	Store Procedure to reporting	2	2	0%	R-12.Zehra Ahmed	18-Jan-17	20-Jan-17
A2070	Run Import Process	1	1	0%	R-4.Neelum Hayat	20-Jan-17	23-Jan-17
A2080	To dialer process	1	1	0%	R-9.Ahmed Abubakar	23-Jan-17	24-Jan-17
A2090	From dialer Process	1	1	0%	R-6.Faiq ul Hassan	24-Jan-17	25-Jan-17
A2100	Data Movement within Tables	1	1	0%	R-3.Zubair Khalid	25-Jan-17	26-Jan-17
A2110	UI Development	25	25	0%	R-2.Abid Haye	26-Jan-17	02-Mar-17
A2120	Framework Development	7	7	0%	R-23.Umar Rashid	02-Mar-17	13-Mar-17
A2130	Sitemaster Page Development	2	2	0%	R-2.Abid Haye	13-Mar-17	15-Mar-17
A2140	Business Logic	7	7	0%	R-15.Tasfeen Khalid	15-Mar-17	24-Mar-17
A2150	Data Access Layer Development	3	3	0%	R-16.Shawn Aslam	24-Mar-17	29-Mar-17
A2160	Database provide output through store procedure	3	3	0%	R-1.Syed Ahmed	29-Mar-17	03-Apr-17
A2170	Call pattern to pulling data	1	1	0%	R-3.Zubair Khalid	03-Apr-17	04-Apr-17
Testing							
A2190	Execute Manual Test	20	20	0%	R-10.Zain Akbar	29-Nov-16	27-Dec-16
A2200	Rules Test	2	2	0%	R-7.Sara Amjad	30-Dec-16	03-Jan-17
A2220	Regression Testing	7	7	0%	R-8.Mukarram Majid	03-Jan-17	12-Jan-17
A2230	Build Approve by QA	1	1	0%	R-4.Neelum Hayat	12-Jan-17	13-Jan-17
A2210	DB Testing	5	5	0%	R-10.Zain Akbar	26-Jan-17	02-Feb-17
Deployment							
A2240	Deployment	1	1	0%	R-16.Shawn Aslam	13-Jan-17	16-Jan-17
Operation and Maintenance							
A2250	Maintain Requirement Source	3	3	0%	R-18.Tayab Afzal	16-Jan-17	19-Jan-17
A2260	Maintain change management repository	1	1	0%	R-16.Shawn Aslam	19-Jan-17	20-Jan-17
Closing							

AD-01 Activity Status Report

WBS	Activity ID	Activity Name	Original Duration	Remaining Duration	Activity % Complete	Primary Resource	Early Start	Early Finish
	A2270	Manage Acceptance	1	1	0%	R-15.Tashfeen Khalid	20-Jan-17	23-Jan-17
	A2280	Production support	15	15	0%	R-15.Tashfeen Khalid	23-Jan-17	13-Feb-17
	Total		317	241			15-Jan-16 A	04-Apr-17

LA-01 Two Week Lookahead

Project

WBS

Activity ID	Activity Name	Early Start	Early Finish	Activity % Complete	Total Float
HONDA CANADA TRG PROJECT					
HONDA CANADA TRG PROJECT					
A1000	Request for proposal	02-May-16	02-May-16	100%	
A1010	Requirement gathering from client	02-May-16	02-May-16	100%	
A1020	Demo on RFP	02-May-16	02-May-16	100%	
A1030	Approve Project Charter	02-May-16	02-May-16	0%	0
A1040	Business Proposal	02-May-16	02-May-16	100%	
A1050	Create Project Plans	02-May-16	02-May-16	100%	
A1060	Create Project Documents	02-May-16	02-May-16	100%	
A1070	Project Log Files	02-May-16	02-May-16	100%	
A1080	Collection of Facts	02-May-16	02-May-16	100%	
A1090	Analysis of Proposed System	02-May-16	02-May-16	100%	
A1100	Concept Boundary	02-May-16	02-May-16	100%	
A1110	System Boundary Documents	02-May-16	02-May-16	100%	
A1120	Cost Benefit Analysis	02-May-16	02-May-16	100%	
A1130	Feasibility Analysis	02-May-16	02-May-16	100%	
A1140	Define Scope	02-May-16	02-May-16	100%	
A1150	Create Scope Statement	02-May-16	02-May-16	100%	
A1160	Approved Scope Document	02-May-16	02-May-16	100%	
A1170	Create Objective Document	02-May-16	02-May-16	100%	
A1180	Aligned org objectives with project	02-May-16	02-May-16	100%	
A1190	Create Task List	02-May-16	02-May-16	100%	
A1200	Create Estimates	02-May-16	02-May-16	100%	
A1210	Create Network Diagram	03-May-16	03-May-16	70%	241
A1220	Create Work Breakdown Structure	03-May-16	03-May-16	60%	241
A1230	Create Schedule Gantt	03-May-16	04-May-16	40%	0
A1240	Resource Assignments	04-May-16	04-May-16	100%	
A1250	Create Budgets	04-May-16	05-May-16	70%	0
A1260	Develop all 9 management plans	05-May-16	06-May-16	90%	0
A1270	Integrate all plans	06-May-16	06-May-16	78.02%	0
A1280	Define CSF of each Documents	06-May-16	09-May-16	50%	0
A1290	Create Development Plans	09-May-16	10-May-16	35%	0
A1300	Create Test Plans	10-May-16	10-May-16	100%	
A1310	Create Deployment Plans	10-May-16	11-May-16	50%	235
A1320	Create Maintenance Plans	10-May-16	11-May-16	40%	235
A1330	Define Quality Criteria	10-May-16	11-May-16	75%	235
A1340	Define Quality Standards	10-May-16	11-May-16	50%	235
A1350	Define Quality Threshold	10-May-16	10-May-16	80%	0
A1360	Define Change Management Procedures	10-May-16	12-May-16	40%	0

LA-01 Two Week Lookahead

Project

WBS

Activity ID	Activity Name	Early Start	Early Finish	Activity % Complete	Total Float
A1370	Define configuration management procedures	12-May-16	12-May-16	100%	
A1380	Define version control standards and procedures	12-May-16	13-May-16	25%	0
A1390	Define coding standards and procedures	13-May-16	16-May-16	50%	0
A1400	Define release standards and procedures	16-May-16	17-May-16	80%	0
A1690	Design Document	17-May-16	17-May-16	85%	0
A1700	Scrolling/Spacing Requirement	17-May-16	17-May-16	60%	0
A1710	Other Technical Requirements	17-May-16	18-May-16	90%	0
A1720	Designs Requirement	18-May-16	19-May-16	60%	0
A1730	Report Design	19-May-16	20-May-16	32.92%	0
A1740	Widgets Design	20-May-16	20-May-16	30%	0
A1750	Dashboard Design	20-May-16	24-May-16	20%	0

SR-11 Schedule Report with Resource Usage

Activity ID	Orig Dur	Rem Dur	%	Activity Description	Early Start	Early Finish	Late Start	Late Finish	Total Float
				Resource Name	UPT	Budget			
A1000	2	0	100%	Request for proposal	15-Jan-16 A	18-Jan-16 A	02-May-16	02-May-16	
				Tashfeen Khalid	8/d	16			
A1010	2	0	100%	Requirement gathering from client	19-Jan-16 A	20-Jan-16 A	02-May-16	02-May-16	
				Shawn Aslam	8/d	16			
A1020	1	0	100%	Demo on RFP	21-Jan-16 A	21-Jan-16 A	02-May-16	02-May-16	
				Tashfeen Khalid	8/d	8			
A1030	1	1	0%	Approve Project Charter	22-Jan-16 A	02-May-16	02-May-16	02-May-16	0
				Tashfeen Khalid	8/d	8			
A1040	1	0	100%	Business Proposal	25-Jan-16 A	25-Jan-16 A	03-May-16	03-May-16	
				Tashfeen Khalid	8/d	8			
A1050	3	0	100%	Create Project Plans	26-Jan-16 A	28-Jan-16 A	03-May-16	03-May-16	
				Abid Haye	8/d	24			
A1060	2	0	100%	Create Project Documents	29-Jan-16 A	01-Feb-16 A	03-May-16	03-May-16	
				Abid Haye	8/d	16			
A1070	1	0	100%	Project Log Files	02-Feb-16 A	02-Feb-16 A	03-May-16	03-May-16	
				Shawn Aslam	8/d	8			
A1080	1	0	100%	Collection of Facts	03-Feb-16 A	03-Feb-16 A	03-May-16	03-May-16	
				Shawn Aslam	8/d	8			
A1090	2	0	100%	Analysis of Proposed System	04-Feb-16 A	08-Feb-16 A	05-Apr-17	05-Apr-17	
				Tashfeen Khalid	8/d	16			
A1140	1	0	100%	Define Scope	05-Feb-16 A	05-Feb-16 A	03-May-16	03-May-16	
				Tashfeen Khalid	8/d	8			
A1150	1	0	100%	Create Scope Statement	08-Feb-16 A	08-Feb-16 A	03-May-16	03-May-16	
				Shawn Aslam	8/d	8			
A1100	1	0	100%	Concept Boundary	09-Feb-16 A	09-Feb-16 A	05-Apr-17	05-Apr-17	
				Shawn Aslam	8/d	8			
A1110	1	0	100%	System Boundary Documents	09-Feb-16 A	09-Feb-16 A	05-Apr-17	05-Apr-17	
				Abid Haye	8/d	8			
A1160	1	0	100%	Approved Scope Document	09-Feb-16 A	09-Feb-16 A	03-May-16	03-May-16	
				Steve Numan	8/d	8			
A1120	3	0	100%	Cost Benefit Analysis	10-Feb-16 A	12-Feb-16 A	05-Apr-17	05-Apr-17	
				Zubair Khalid	8/d	24			
A1130	2	0	100%	Feasibility Analysis	10-Feb-16 A	11-Feb-16 A	05-Apr-17	05-Apr-17	
				Shawn Aslam	8/d	16			
A1170	1	0	100%	Create Objective Document	10-Feb-16 A	10-Feb-16 A	03-May-16	03-May-16	
				Tashfeen Khalid	8/d	8			
A1180	1	0	100%	Aligned org objectives with project	11-Feb-16 A	11-Feb-16 A	03-May-16	03-May-16	
				Steve Numan	8/d	8			
A1190	5	0	100%	Create Task List	12-Feb-16 A	18-Feb-16 A	03-May-16	03-May-16	
				Abid Haye	8/d	40			
A1200	2	0	100%	Create Estimates	19-Feb-16 A	22-Feb-16 A	03-May-16	03-May-16	
				Abid Haye	8/d	16			
A1210	1	0	70%	Create Network Diagram	19-Feb-16 A	03-May-16	05-Apr-17	05-Apr-17	241
				Omer Shareef	8/d	8			
A1220	1	0	60%	Create Work Breakdown Structure	19-Feb-16 A	03-May-16	04-Apr-17	05-Apr-17	241
				Zubair Khalid	8/d	8			
A1230	3	2	40%	Create Schedule Gantt	23-Feb-16 A	04-May-16	03-May-16	04-May-16	0
				Tayab Afzal	8/d	24			
A1240	2	0	100%	Resource Assignments	26-Feb-16 A	29-Feb-16 A	04-May-16	04-May-16	
				Abid Haye	8/d	16			
A1260	7	1	90%	Develop all 9 management plans	04-Mar-16 A	06-May-16	05-May-16	06-May-16	0

SR-11 Schedule Report with Resource Usage

Activity ID	Orig Dur	Rem Dur	%	Activity Description	Early Start	Early Finish	Late Start	Late Finish	Total Float		
				Resource Name	UPT	Budget					
A1270	2	0	78.02%	Shawn Aslam Integrate all plans	8/d	56	15-Mar-16 A	06-May-16	06-May-16	06-May-16	0
A1280	1	1	50%	Shawn Aslam Define CSF of each Documents	8/d	16	17-Mar-16 A	09-May-16	06-May-16	09-May-16	0
A1290	2	1	35%	Zehra Ahmed Create Development Plans	8/d	8	18-Mar-16 A	10-May-16	09-May-16	10-May-16	0
A1300	5	0	100%	Ahmed Abubakar Create Test Plans	8/d	16	22-Mar-16 A	28-Mar-16 A	05-Apr-17	05-Apr-17	
A1310	1	1	50%	Zain Akbar Create Deployment Plans	8/d	40	22-Mar-16 A	11-May-16	04-Apr-17	05-Apr-17	235
A1320	1	1	40%	Zubair Khalid Create Maintenance Plans	8/d	8	22-Mar-16 A	11-May-16	04-Apr-17	05-Apr-17	235
A1330	2	1	75%	Immad Fawad Define Quality Criteria	8/d	8	22-Mar-16 A	11-May-16	04-Apr-17	05-Apr-17	235
A1340	2	1	50%	Neelum Hayat Define Quality Standards	8/d	16	22-Mar-16 A	11-May-16	04-Apr-17	05-Apr-17	235
A1350	1	0	80%	Sara Amjad Define Quality Threshold	8/d	16	22-Mar-16 A	10-May-16	10-May-16	10-May-16	0
A1360	2	1	40%	Mukarram Majid Define Change Management Procedures	8/d	8	23-Mar-16 A	12-May-16	10-May-16	12-May-16	0
A1370	3	0	100%	Abid Haye Define configuration management procedures	8/d	16	25-Mar-16 A	29-Mar-16 A	12-May-16	12-May-16	
A1380	2	2	25%	Immad Fawad Define version control standards and procedures	8/d	24	30-Mar-16 A	13-May-16	12-May-16	13-May-16	0
A1390	2	1	50%	Tayab Afzal Define coding standards and procedures	8/d	16	01-Apr-16 A	16-May-16	13-May-16	16-May-16	0
A1400	3	1	80%	Abid Haye Define release standards and procedures	8/d	16	05-Apr-16 A	17-May-16	16-May-16	17-May-16	0
A1680	3	0	100%	Shan Elahi Color Coding	8/d	24	08-Apr-16 A	12-Apr-16 A	17-May-16	17-May-16	
A1690	3	0	85%	Zawar ul hasan Design Document	8/d	24	13-Apr-16 A	17-May-16	17-May-16	17-May-16	0
A1700	1	0	60%	Zawar ul hasan Scrolling/Spacing Requirement	8/d	8	18-Apr-16 A	17-May-16	17-May-16	17-May-16	0
A1710	2	0	90%	Mulazim Hussain Other Technical Requirements	8/d	8	19-Apr-16 A	18-May-16	17-May-16	18-May-16	0
A1720	3	1	60%	Tashfeen Khalid Designs Requirement	8/d	16	21-Apr-16 A	19-May-16	18-May-16	19-May-16	0
A1730	1	1	32.92%	Shawn Aslam Report Design	8/d	24	26-Apr-16 A	20-May-16	19-May-16	20-May-16	0
A1740	1	1	30%	Tayab Afzal Widgets Design	8/d	8	27-Apr-16 A	20-May-16	20-May-16	20-May-16	0
A1750	2	2	20%	Zawar ul hasan Dashboard Design	8/d	8	28-Apr-16 A	24-May-16	20-May-16	24-May-16	0
A1410	1	1	0%	Zawar ul hasan Requirement Gathering	8/d	16	24-May-16	25-May-16	24-May-16	25-May-16	0
A1430	3	3	0%	Mulazim Hussain Interview Users	8/d	16	01-Jun-16	06-Jun-16	01-Jun-16	06-Jun-16	0
A1440	3	3	0%	Immad Fawad Interview Stakeholders	8/d	24	01-Jun-16	06-Jun-16	01-Jun-16	06-Jun-16	0

SR-11 Schedule Report with Resource Usage

Activity ID	Orig Dur	Rem Dur	%	Activity Description	Resource Name	UPT	Budget	Early Start	Early Finish	Late Start	Late Finish	Total Float
A1450	1	1	0%	Interview subject matter experts	Tashfeen Khalid	8/d	24	01-Jun-16	02-Jun-16	03-Jun-16	06-Jun-16	2
A1460	2	2	0%	Review initial draft document	Tayab Afzal	8/d	8	06-Jun-16	08-Jun-16	06-Jun-16	08-Jun-16	0
A1470	1	1	0%	Draft the work for each report	Shawn Aslam	8/d	16	08-Jun-16	09-Jun-16	08-Jun-16	09-Jun-16	0
A1480	3	3	0%	Functionality of each widget	Syed Ahmed	8/d	8	09-Jun-16	14-Jun-16	09-Jun-16	14-Jun-16	0
A1490	4	4	0%	Flow of each report/widget	Abid Haye	8/d	24	14-Jun-16	20-Jun-16	14-Jun-16	20-Jun-16	0
A1500	3	3	0%	Client business rules	Zawar ul hasan	8/d	32	20-Jun-16	23-Jun-16	20-Jun-16	23-Jun-16	0
A1510	1	1	0%	Govt. Policies determination	Zubair Khalid	8/d	24	23-Jun-16	24-Jun-16	23-Jun-16	24-Jun-16	0
A1520	1	1	0%	Privacy contract	Tayab Afzal	8/d	8	24-Jun-16	27-Jun-16	24-Jun-16	27-Jun-16	0
A1530	3	3	0%	Functionality Requirement	Zain Akbar	8/d	8	27-Jun-16	30-Jun-16	27-Jun-16	30-Jun-16	0
A1540	9	9	0%	Database requirement	Tayab Afzal	8/d	24	30-Jun-16	13-Jul-16	30-Jun-16	13-Jul-16	0
A1550	3	3	0%	UI Functionality	Zubair Khalid	8/d	72	13-Jul-16	18-Jul-16	13-Jul-16	18-Jul-16	0
A1560	2	2	0%	Widgets Logic	Abid Haye	8/d	24	18-Jul-16	20-Jul-16	18-Jul-16	20-Jul-16	0
A1570	10	10	0%	Reporting End	Omer Shareef	8/d	16	20-Jul-16	03-Aug-16	20-Jul-16	03-Aug-16	0
A1580	2	2	0%	Resource Assignments	Ahmed Abubakar	8/d	80	03-Aug-16	05-Aug-16	03-Aug-16	05-Aug-16	0
A1590	2	2	0%	Human Resource	Abid Haye	8/d	16	05-Aug-16	09-Aug-16	05-Aug-16	09-Aug-16	0
A1600	1	1	0%	Machine/Equipment	Omer Shareef	8/d	16	09-Aug-16	10-Aug-16	09-Aug-16	10-Aug-16	0
A1610	2	2	0%	Technical	Steve Numan	8/d	8	10-Aug-16	12-Aug-16	10-Aug-16	12-Aug-16	0
A1620	3	3	0%	Network	Shawn Aslam	8/d	16	12-Aug-16	17-Aug-16	12-Aug-16	17-Aug-16	0
A1630	7	7	0%	Server/Domain	Syed Ahmed	8/d	24	17-Aug-16	26-Aug-16	17-Aug-16	26-Aug-16	0
A1640	2	2	0%	License Gathering	Network Server	8/d	7	26-Aug-16	30-Aug-16	26-Aug-16	30-Aug-16	0
A1650	2	2	0%	Software Requirement	Network Server	8/d	2	30-Aug-16	01-Sep-16	30-Aug-16	01-Sep-16	0
A1660	1	1	0%	User Interface Software Requirement	Tashfeen Khalid	8/d	16	01-Sep-16	02-Sep-16	01-Sep-16	02-Sep-16	0
A1670	2	2	0%	Reports Requirement	Immad Fawad	8/d	8	02-Sep-16	06-Sep-16	02-Sep-16	06-Sep-16	0
A1770	3	3	0%	Mockups/Prototypes	Faiq ul Hassan	8/d	16	12-Sep-16	15-Sep-16	12-Sep-16	15-Sep-16	0
A1780	2	2	0%	Design guide	Zawar ul hasan	8/d	24	15-Sep-16	19-Sep-16	15-Sep-16	19-Sep-16	0
					Zawar ul hasan	8/d	16					

SR-11 Schedule Report with Resource Usage

Activity ID	Orig Dur	Rem Dur	%	Activity Description	Early Start	Early Finish	Late Start	Late Finish	Total Float		
				Resource Name	UPT	Budget					
A1790	5	5	0%	Mulazim Hussain Graphic Designing	8/d	40	19-Sep-16	26-Sep-16	19-Sep-16	26-Sep-16	0
A1800	1	1	0%	Tayab Afzal Screen Layouts	8/d	8	26-Sep-16	27-Sep-16	26-Sep-16	27-Sep-16	0
A1810	1	1	0%	Zawar ul hasan Design Objects	8/d	8	27-Sep-16	28-Sep-16	27-Sep-16	28-Sep-16	0
A1820	1	1	0%	Shawn Aslam Design Workflow	8/d	8	28-Sep-16	29-Sep-16	28-Sep-16	29-Sep-16	0
A1830	1	1	0%	Zehra Ahmed Pseudo Code	8/d	8	29-Sep-16	30-Sep-16	29-Sep-16	30-Sep-16	0
A1840	2	2	0%	Shawn Aslam System Flow Charts	8/d	16	30-Sep-16	04-Oct-16	30-Sep-16	04-Oct-16	0
A1850	1	1	0%	Immad Fawad Sequence Diagrams	8/d	8	04-Oct-16	05-Oct-16	04-Oct-16	05-Oct-16	0
A1860	4	4	0%	Zubair Khalid Design Database	8/d	32	05-Oct-16	11-Oct-16	05-Oct-16	11-Oct-16	0
A1870	3	3	0%	Attah Ullah System architecture design	8/d	24	11-Oct-16	14-Oct-16	11-Oct-16	14-Oct-16	0
A1880	2	2	0%	Abid Haye Framework Design	8/d	16	14-Oct-16	18-Oct-16	14-Oct-16	18-Oct-16	0
A1890	2	2	0%	Omer Shareef Design Rules	8/d	16	18-Oct-16	20-Oct-16	18-Oct-16	20-Oct-16	0
A1900	2	2	0%	Attah Ullah Design Middle Tier	8/d	16	20-Oct-16	24-Oct-16	20-Oct-16	24-Oct-16	0
A1920	3	3	0%	Ahmed Abubakar Design Connectivity with other systems	8/d	24	24-Oct-16	27-Oct-16	24-Oct-16	27-Oct-16	0
A1930	3	3	0%	Zain Akbar Design Permissions	8/d	24	27-Oct-16	01-Nov-16	27-Oct-16	01-Nov-16	0
A1940	3	3	0%	Zawar ul hasan Entity Relationship Diagram	8/d	24	01-Nov-16	04-Nov-16	01-Nov-16	04-Nov-16	0
A1950	3	3	0%	Shan Elahi Business Process Diagram	8/d	24	04-Nov-16	09-Nov-16	04-Nov-16	09-Nov-16	0
A1960	15	15	0%	Abid Haye Development Website Database	8/d	120	09-Nov-16	30-Nov-16	09-Nov-16	30-Nov-16	0
				Omer Shareef	8/d	120					
				Salman Tariq	8/d	120					
				Umar Rashid	8/d	120					
A1970	1	1	0%	Abid Haye Accuring and installing environment	8/d	8	30-Nov-16	01-Dec-16	30-Nov-16	01-Dec-16	0
A2190	20	20	0%	Zain Akbar Execute Manual Test	8/d	160	30-Nov-16	28-Dec-16	26-Jan-17	23-Feb-17	41
				Sara Amjad	8/d	160					
				Mukarram Majid	8/d	160					
A1980	7	7	0%	Zubair Khalid Table's Designs	8/d	56	01-Dec-16	12-Dec-16	01-Dec-16	12-Dec-16	0
				Ahmed Abubakar	8/d	56					
				Attah Ullah	8/d	56					
A1990	5	5	0%	Attah Ullah Dimensions Tables	8/d	40	12-Dec-16	19-Dec-16	12-Dec-16	19-Dec-16	0
A2000	5	5	0%	Faiq ul Hassan Development of tables	8/d	40	19-Dec-16	26-Dec-16	19-Dec-16	26-Dec-16	0

SR-11 Schedule Report with Resource Usage

Activity ID	Orig Dur	Rem Dur	%	Activity Description	Early Start	Early Finish	Late Start	Late Finish	Total Float	
				Resource Name	UPT	Budget				
A2010	3	3	0%	Design Files	26-Dec-16	29-Dec-16	26-Dec-16	29-Dec-16	0	
				Faiq ul Hassan	8/d	24				
A2020	2	2	0%	Creating Test Data	29-Dec-16	02-Jan-17	29-Dec-16	02-Jan-17	0	
				Sara Amjad	8/d	16				
A2030	3	3	0%	Creating store procedure for the files to table	02-Jan-17	05-Jan-17	02-Jan-17	05-Jan-17	0	
				Faiq ul Hassan	8/d	24				
A2200	2	2	0%	Rules Test	02-Jan-17	04-Jan-17	03-Apr-17	05-Apr-17	75	
				Sara Amjad	8/d	16				
A2220	7	7	0%	Regression Testing	04-Jan-17	13-Jan-17	23-Feb-17	06-Mar-17	41	
				Mukarram Majid	8/d	56				
				Sara Amjad	8/d	56				
A2040	9	9	0%	Development of summaries of different files/stats	05-Jan-17	18-Jan-17	05-Jan-17	18-Jan-17	0	
				Umar Rashid	8/d	72				
A2230	1	1	0%	Build Approve by QA	13-Jan-17	16-Jan-17	06-Mar-17	07-Mar-17	41	
				Neelum Hayat	8/d	8				
A2240	1	1	0%	Deployment	16-Jan-17	17-Jan-17	07-Mar-17	08-Mar-17	41	
				Shawn Aslam	8/d	8				
				Abid Haye	8/d	8				
				Immad Fawad	8/d	8				
A2250	3	3	0%	Maintain Requirement Source	17-Jan-17	20-Jan-17	08-Mar-17	13-Mar-17	41	
				Tayab Afzal	8/d	24				
A2050	1	1	0%	Configuration Tables	18-Jan-17	19-Jan-17	18-Jan-17	19-Jan-17	0	
				Zubair Khalid	8/d	8				
				Zehra Ahmed	8/d	8				
A2060	2	2	0%	Store Procedure to reporting	19-Jan-17	23-Jan-17	19-Jan-17	23-Jan-17	0	
				Zehra Ahmed	8/d	16				
A2260	1	1	0%	Maintain change management repository	20-Jan-17	23-Jan-17	13-Mar-17	14-Mar-17	41	
				Shawn Aslam	8/d	8				
				Immad Fawad	8/d	8				
A2070	1	1	0%	Run Import Process	23-Jan-17	24-Jan-17	23-Jan-17	24-Jan-17	0	
				Neelum Hayat	8/d	8				
A2270	1	1	0%	Manage Acceptance	23-Jan-17	24-Jan-17	14-Mar-17	15-Mar-17	41	
				Tashfeen Khalid	8/d	8				
A2080	1	1	0%	To dialer process	24-Jan-17	25-Jan-17	24-Jan-17	25-Jan-17	0	
				Ahmed Abubakar	8/d	8				
				Faiq ul Hassan	8/d	8				
A2280	15	15	0%	Production support	24-Jan-17	14-Feb-17	15-Mar-17	05-Apr-17	41	
				Tashfeen Khalid	8/d	120				
				Shawn Aslam	8/d	120				
A2090	1	1	0%	From dialer Process	25-Jan-17	26-Jan-17	25-Jan-17	26-Jan-17	0	
				Faiq ul Hassan	8/d	8				
A2100	1	1	0%	Data Movement within Tables	26-Jan-17	27-Jan-17	26-Jan-17	27-Jan-17	0	
				Zubair Khalid	8/d	8				
				Zehra Ahmed	8/d	8				
A2110	25	25	0%	UI Development	27-Jan-17	03-Mar-17	27-Jan-17	03-Mar-17	0	
				Abid Haye	8/d	200				
				Omer Shareef	8/d	200				
A2210	5	5	0%	DB Testing	27-Jan-17	03-Feb-17	29-Mar-17	05-Apr-17	43	
				Zain Akbar	8/d	40				
				Neelum Hayat	8/d	40				
A2120	7	7	0%	Framework Development	03-Mar-17	14-Mar-17	03-Mar-17	14-Mar-17	0	

SR-11 Schedule Report with Resource Usage

Activity ID	Orig Dur	Rem Dur	%	Activity Description	Early Start	Early Finish	Late Start	Late Finish	Total Float
				Resource Name	UPT	Budget			
A2130	2	2	0%	Umar Rashid Sitemaster Page Development	14-Mar-17	16-Mar-17	14-Mar-17	16-Mar-17	0
A2140	7	7	0%	Abid Haye Business Logic	16-Mar-17	27-Mar-17	16-Mar-17	27-Mar-17	0
A2150	3	3	0%	Tashfeen Khalid Data Access Layer Development	27-Mar-17	30-Mar-17	27-Mar-17	30-Mar-17	0
A2160	3	3	0%	Shawn Aslam Database provide output through store proceedure	30-Mar-17	04-Apr-17	30-Mar-17	04-Apr-17	0
A2170	1	1	0%	Syed Ahmed Call pattern to pulling data	04-Apr-17	05-Apr-17	04-Apr-17	05-Apr-17	0
				Zubair Khalid		8			
				Mulazim Hussain		8			

Total

4185

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- 3 – www.TRGworld.com
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