

FINAL YEAR PROJECT REPORT

TOP PRODUCT HUNTING FOR E-COMMERCE WEBSITE THROUGH CONSUMER COMMENT SENTIMENT ANALYSIS

In fulfillment of the requirement For degree of BS (COMPUTER SCIENCES)

By

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ABSTRACT

The internet and social media platforms have made huge amounts of information available to consumers all over the world. There are several internet sources available on categorical opinions of activities, commodities and services, beliefs, or the mood produced by online users. Various sectors, particularly e-commerce, heavily rely on sentiment analysis to boost productivity and make better business decisions in today's competitive business environment. Sentiment Analysis is an associate degree in the field of analytics that has shown to be one of the most useful tools for uncovering actionable insights from large text datasets across a variety of disciplines. The major goal or objective of our project is to compare different items and determine which one is the finest among them. We all know that finding the right or perfect product may be tough, thus our project would help the user in the best manner possible by giving a list of items ranked from best to worst based on comment sentiment analysis. The relevance of comment analysis in identifying the top best products is critical since the remark highlights the customer's perspective on that product. Second, this can assist the business owner in determining whether or not the items on their website are genuine. Additionally, this research may assist businesses in determining the return on investment of their marketing initiatives and improving customer service. Because sentiment analysis allows businesses to get a sneak glimpse into their customers' emotions, they can anticipate and control any crises ahead of time.

TABLE OF CONTENTS

DECLARATION	1
APPROVAL FOR SUBMISSION	2
ACKNOWLEDGEMENTS	5
TABLE OF CONTENTS	7
LIST OF FIGURES	10
LIST OF SYMBOLS / ABBREVIATIONS	13

1	INTI	RODUCTION	14
	1.1	Background	14
	1.2	Problem Statements	16
	1.3	Aims and Objectives	17
	1.4	Scope of Project	18
2	LITE	CRATURE REVIEW	19
	2.1	BACKGROUND	19
	2.2	RELATED WORK	19
	2.3	Suggestions given by evaluators	24
	2.4	Front End	28
	2.5	COMPARSION TABLE WITH EXISTING STUDY	29
	2.6	CHAPTER SUMMARY	30
3	DESI	GN AND METHODOLOGY	32
	3.1	PROPOSED METHODO	LOGY
	(FRA	MEWORK/ARCHITECTURE)	32
	3.2	PROCESS MODEL	42
	3.3	LDA Model Accuracy Metrics	43

	3.4	MODULES DISCUSSION	43
	3.5	PROJECT DIAGRAM	43
	3.6	Front End	48
4	IMP	LMENTATION	50
	4.1	Module development	50
	4.2	GUI and Source Code	50
	4.3	Result and Discussion	65
	4.4	Discussion and outcomes	65
5	TES	TING AND EVALUATION	67
	5.1	Test Plan	67
	5.2	Testing Modules	74
	5.3	Test Cases and Evaluation	75
	5.4	Unit Testing	79
	5.5	Integration Testing	79
6	CON	80	
	6.1	Conclusion	80
	6.2	Future work	81
REFI	ERENCE	S	82
APPE	ENDICES	5	84