# IMPACT OF GREEN APPAREL KNOWLEDGE, GREEN TRUST, ECO-LABELLING, GREEN APPAREL PERCIEVED EFFECTIVENESS & CONSUMER'S ATTITUDE ON GREEN APPAREL PURCHASE INTENTION

BY

## YUMNA SAEED 48774

A thesis submitted to the Business Studies Department, Bahria Business School, Bahria University Karachi Campus, in partial fulfillment of the requirements for MBA Degree



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BAHRIA BUSINESS SCHOOL

**Bahria University Karachi Campus** 



# MBA Thesis 2nd Half-Semester Progress Report& Thesis Approval Statement

### Supervisor - Student Meeting Record

S#	Date	Place of Meeting	Topic Discussed	Signature of Student
1	10 <sup>th</sup> Oct, 2022	Faculty lounge	Data collection and results interpretation	Your facol.
2	25 <sup>th</sup> Oct, 2022	Cubicle	Discussion on hypotheses relationships	Amfaed.
3	5 <sup>th</sup> Dec 2022	Cubicle	Conclusions and recommendations based on research and findings	Jun Guedl.
4	15 <sup>th</sup> Dec, 2022	Cubicle	Discussion on thesis and changes advised	In freed.
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[AP]	PROVAL FOR EX	XAMINATION						
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Supervisor's Name: Mi	ss Hadiga Riaz							
HoD's Signature:	(April	Date:						

### **Declaration of Authentication**

I, hereby, declare that no portion of the work referred to in this thesis has been submitted in support of any application for another degree or qualification of this university or any other institution of learning.

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### **Dedication**

I would dedicate this thesis to my family specially my parents, friends, teachers and my mentors for their tremendous support throughout my education life and my thesis endeavor. It wouldn't be possible without their support, lessons, supervision and guidance to accomplish the thesis work.

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### **Abstract**

Purpose – Green apparel/ sustainable apparel is an emerging phenomenon in today's era. The environmental degradation and increasing environmental concern is influencing consumers to indulge in green consumption. Famous brands are taking green initiatives and moving away from traditional practices to save the environment. Being a relatively newer term in Pakistan, there hasn't been much research done on green apparel marketing and how it affects a consumer's purchase intention. The organic cotton and sustainable apparel sounds odd to public. This problem has evoked this study to investigate the drivers of consumer green purchase intention. In this regards, we built an integrated conceptual model to test major drivers of green apparel buying intentions taking into account different variables and testing its relationship with consumer's attitude towards green apparel and consumer's green purchase intention respectively.

Methodology & Design – The study focused on a conceptual model and to examine this model, data was collected from 244 retail apparel consumers, including both male and female from different urban areas of Pakistan. Subsequently, the data was analyzed using Structural Equation Modeling (SEM).

Findings – the findings of this study supported the relation between both green trust and ecolabeling with consumer's attitude towards green apparel. It also supported the influence of consumer's attitude with green purchase intention for the determinants (green trust and ecolabelling) while green apparel knowledge and green apparel perceived effectiveness were not supported by the findings of this research. In addition, consumer's attitude towards green apparel was amongst the major contributor of green purchase intention followed by green trust and ecolabeling.

Limitations – The insufficient time in the collection the data, the geographical limitation in terms of the use of only selective locations like Karachi, Lahore & Islamabad were amongst the major limitations of this research. Due to selection of limited locations, the research cannot be generalized country-wide. Moreover limitation of using mediation and moderation effect was also faced in this research. The use of online questionnaire as the tool of data collection, ignoring other data collection methods like surveys, interviews, observations was also a limitation in this study.

Recommendations – Marketers and companies associated with green and sustainable apparel businesses are recommended to work on those attributes that have shown to have major impact on consumer's attitude towards green product to influence their purchase intention. Hence, the brands are recommended to focus on characteristics like building green trust through their marketing actions, use of eco-labels in their packaging and work on influencing consumer's attitude towards green apparel so that more people will be aware of sustainable apparel and move from traditional to eco-friendly practices. Factors such as Green trust and eco-labeling are significant because the study showed a positive relation between attitude towards green apparel and the consumer's green purchase intention.

### **Keywords**

Green apparel, Attitude towards green apparel, Green apparel knowledge, Green trust, Ecolabeling, Green apparel perceived effectiveness, Green Purchase Intention

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