

**TOTAL QUALITY MANAGEMENT (TQM) IN
RELATION TO SUPPLY CHAIN AND
ORGANIZATIONAL OVERALL
PERFORMANCE “CASE OF FAST-MOVING
CONSUMER GOODS SECTOR”**

BY

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S#	Date	Place of Meeting	Topic Discussed	Signature of Student
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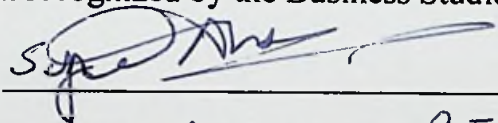
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Abstract

Purpose – To determine the relationship between the total quality management and operation performances. Secondly the impact of operations performance on organization practice. Then, supply chain practices impact on operations performance. Then last, total quality management on supply chain practices.

Methodology and Design – Literature review from the previous researches and articles. My research is primary and collected the data from 350 respondents. Also different statistical tools were applied on Smart PLS3 software.

Findings – TQM influence positively on SCP and OP and SCP have positiv3 influence on OP and OP has positive influence on ORP.

Limitations – Time constraint, gathering of data from respondents.

Recommendation – Focus on technological advancement. Need to increase the standard of maintaining quality.

Key words – total quality management, supply chain practices, operations performances, organization performances

Table of Content

INTRODUCTION1

1.1 Background1

1.2 Problem Statement2

1.3 Objectives3

1.4 Research Questions3

1.5 Significance of Study3

1.6 Scope of Study.....4

1.7 Organization Of Study.....4

LITERATURE REVIEW6

2.1 Total Quality Management.....6

2.2 Supply Chain Management12

2.3 Operational Performance.....18

2.4 Organizational Performance.....20

2.5 Conceptual Framework25

2.6 Hypothesis26

CHAPTER 328

RESEARCH METHODOLY28

3.1 Research Design28

3.2 Sample and Sampling Method28

3.3 Instrument Selection.....29

3.4 Variables.....29

3.5 Plan of Analysis.....29

Data Analysis30

4.1 Respondents Profile.....30

4.2 Validity and Reliability for Constructs30

4.3 Discriminant Validity33

4.4 Cross Loading.....34

4.5 R Square35

4.6 Construct Variability and Reliability35

4.7 Collinearity Statistics (Outer VIF values).....37

4.8 Collinearity Statistics (Inner VIF values).....38

4.9 Model Fit.....39

4.10 Hypothesis Testing.....40

Discussion.....41

CHAPTER 6.....43

Conclusion.....43

 6.1 Conclusion.....43

 6.2 Limitations of the study.....44

 6.3 Recommendations.....44

References.....46

APPENDIX.....61