SHARE MORE, DRIVE LESS: MILLENNIALS VALUE PERCEPTION & BEHAVIORAL INTENT IN USING COLLABORATIVE CONSUMPTION SERVICES

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A thesis submitted to the Business Studies Department, Bahria Business School, Bahria University Karachi Campus, in partial fulfillment of the requirements for MBA Degree



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MBA Thesis 2nd Half-Semester Progress Report & Thesis Approval Statement

Supervisor - Student Meeting Record

S#	Date	Place of Meeting	Topic Discussed	Signature of Student
1	28/04	Zoom	Literature Review	NOOK.
2	15/05	200m	Data Analysis	NOOK.
3	04/06	200m	Final Ucheck	NOOY.

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Dedication

I dedicate my dissertation work to my family and many friends. A special feeling of gratitude to my loving parents, whose words of encouragement and push for tenacity ring in my ears.

I also dedicate this dissertation to my many friends who have supported me throughout the process. I will always appreciate all they have done.

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Abstract

Purpose: The purpose of this study is to understand Pakistani consumers' attitude towards CC and which factors urges them to use this concept in their daily routine of lives in different forms (apparel, books, appliances, and vehicles).

Methodology & Design: In regards to research design, there are two major types comprising correlational design and causal design. The correlational design aims to highlight relationship and association between theoretically linked variables. Therefore, Partial Least Square (PLS) has been used in the study.

Findings: The results show that each independent variable of perceived value has positive impact on consumers' attitude towards CC which is the dependent variable, because each of them have Sig. P value less than 0.05.

Limitations: The study's findings were limited to collaborating customers only, as it is impossible to anticipate the consumer's impulsive conduct in every business.

Recommendations: The findings may help managers engage young consumers more successfully from a management standpoint. Managers may be able to better grasp the attitudes of young customers and approach them in a more appropriate manner.

Keywords: Collaborative Consumption, Hedonic value, Symbolic value, Utilitarian value, Consumers' attitude

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