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# Impact of supply chain on the Productivity performance in pharmaceutical industry of Pakistan



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#### **Abstract**

The major purpose of this study is to identify the impact of the supply chain on the productivity performance of the pharmaceutical industry in Pakistan (Companies operated in Islamabad & Rawalpindi). Furthermore, to get an idea that which variables and processes are more important for the pharmaceutical companies supply chain in this era of uncertainty. There are so many variables the supply chain explain the literature. Moreover, the importance of each factor is also defined for this study. Quantitative research approach used for this study and collect information with the help of questionnaire design. Six different pharmaceutical companies were selected and all the respondents were from the Supply chain, Operations, Inventory, Logistics and procurement department which have direct relation with the supply chain and operations. Total 150 respondents were contacted. Analyzing has been done with the statistical methods though SPSS software. Tables and their analysis were used in descriptive analysis and regression method has been used in inferential analysis so that hypothesis can be tested easily. These methods have been selected to know more about the topic in detail and according to the nature of the topic.

#### **Findings**

The general findings from this research is to examine the impact of the supply chain on the productivity performance of pharmaceutical industry of Pakistan.

#### **Keywords**

Supply Chain, Productivity performance, pharmaceutical Companies

### **Abbreviations**

SC Supply Chain

SCM Supply Chain Management

**CRM** Customer Relationship Management

**SRM** Supplier Relationship Management

SCI Supply Chain Integration

IC Information and Communication

**PP** Productivity Performance

TCF Trillion Cubic Feet

**TOC** Theory of Constraints

**SCP** Supply Chain Productivity

**SQ** Supplier Quality

**SO** Supplier Output

VS Vendor System

**KSM** Key Supplier Managers

**ERP** Enterprise Resource Planning

MRP Material Requirement Planning

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