

Proposing an Application for complain resolving system and managing operations
for residents of different housing societies in Islamabad and Rawalpindi



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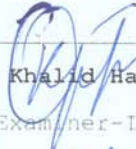
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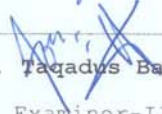
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Abstract

This project is based on the proposition of an App which is meant for two main purposes. The first purpose is to manage the complaints of residents in their respective housing societies. The second purpose is to manage the operations which include providing residents with different home maintenance products at their doorsteps. Based on research, Housing Societies in Islamabad and Rawalpindi are not using any App for the residents. We have a firm belief that we can sell such an App to different housing societies as technology is replacing the traditional systems. With the use of such App, residents will be able to view the status of their complaints and be able to receive different house maintenance products and services at their homes.

Acknowledgement

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Executive summary

There are a number of housing societies in Pakistan especially in Islamabad and Rawalpindi. These Housing societies provide their residents with different requirements like water, security services etc. Currently there is a trend of manual complain system in these societies. Also the residents have to struggle in getting the home maintenance products. There is no such App to facilitate the residents in both scenarios. Our project is to design such an App to facilitate the residents. The trend in technology is changing.

This App will ease the residents of different housing societies in getting their complaints registered and acquiring home maintenance products at their doorsteps. The residents of housing society would be required to get themselves registered in this App.

There would be different technical aspects in the App. There would be different features and options in the App according to the consumer's needs. This project would help us in developing such an App. With the completion of this project we can sell this App to different housing societies initially in Islamabad and Rawalpindi and later to other parts of Pakistan.

Nowadays Change is necessary. Without change and adaptation firms and organizations are left behind in the fast competition. New ones with technological advancements replace them. As such an Application has never been used previously so the housing society using it would be having a competitive advantage. This application will also save the time at both ends.

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