Proposing an Application for complain resolving system and managing operations for residents of different housing societies in Islamabad and Rawalpindi

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Fall-2019

Majors: SCM
S.No. 34

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FINAL PROJECT/THESIS APPROVAL SHEET

Viva-Voce Examination

Viva Date 24/01/2020

Topic of Research: Proposing an application for complain resolving system and managing operations for residents of different housing societies in Islamabad and Rawalpindi.

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Abstract

This project is based on the proposition of an App which is meant for two main purposes. The first purpose is to manage the complaints of residents in their respective housing societies. The second purpose is to manage the operations which include providing residents with different home maintenance products at their doorsteps**.** Based on research, Housing Societies in Islamabad and Rawalpindi are not using any App for the residents. We have a firm belief that we can sell such an App to different housing societies as technology is replacing the traditional systems. With the use of such App, residents will be able to view the status of their complaints and be able to receive different house maintenance products and services at their homes.

Acknowledgement

We would like to firstly thank Allah Almighty .Without Allah's Will we would have never been able to complete this project. It was all His Blessings that we worked really hard on this project and finally completed it. We would also like to thank Sir Saqib. He helped us a lot in the entire project. Without his guidance we would never have completed this project. He motivated and directed us in every step of the project. We would also like to regard the faculty of Bahria University who helped us directly or indirectly in any way. We really appreciate the professionalism of the Library Staff .They also provided us with the information and knowledge necessary for our task. We also express our gratitude to the people who provided us with information and data .We would also like to acknowledge the efforts and motivation of our respectful Parents and teachers for their efforts, knowledge and commitment.

Executive summary

There are a number of housing societies in Pakistan especially in Islamabad and Rawalpindi .These Housing societies provide their residents with different requirements like water, security services etc. Currently there is a trend of manual complain system in these societies. Also the residents have to struggle in getting the home maintenance products. There is no such App to facilitate the residents in both scenarios .Our project is to design such an App to facilitate the residents. The trend in technology is changing.

This App will ease the residents of different housing societies in getting their complaints registered and acquiring home maintenance products at their doorsteps. The residents of housing society would be required to get themselves registered in this App.

There would be different technical aspects in the App. There would be different features and options in the App according to the consumer's needs. This project would help us in developing such an App. With the completion of this project we can sell this App to different housing societies initially in Islamabad and Rawalpindi and later to other parts of Pakistan.

Nowadays Change is necessary. Without change and adaptation firms and organizations are left behind in the fast competition. New ones with technological advancements replace them. As such an Application has never been used previously so the housing society using it would be having a competitive advantage .This application will also save the time at both ends.

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