

# **THE IMPACT OF TRAINING AND DEVELOPMENT ON EMPLOYEES' PERFORMANCE IN THE BANKING SECTOR OF PAKISTAN**

**BY**  
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**BUSINESS STUDIES DEPARTMENT**

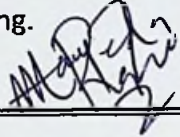
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### **Abstract**

**The purpose-**The main objective of the study is to analyze the impact of training and development on employees' performance which bring creativity innovation, employee engagement, knowledge and retention and employee satisfaction in the banking sector.

**Methodology & Design-**Research model is proposed on the effects training and development on employees' performance which brings creativity innovation, employee engagement, knowledge and retention and employee satisfaction based on the collected data from 100 respondents working in Karachi-Pakistan banking sector.

**Findings-**the result is based on the study with the support that training and development is positively associated with employees' performance.

**Research Limitations-**The data gathered by 100 companies working in the banking sector in Karachi-Pakistan. The generalization of the study results may be limited by sample used to conduct the study which was small in size.

### **Recommendations-**

**Keywords-** Training and development, employees' performance, creativity and innovation, employee engagement, knowledge and retention and employee satisfaction.

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