PROJECT REPORT

Survey Builder A Web based Application For Gul Ahmed

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MS (PROJECT MANAGEMENT)

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SUBMITTED TO: MR. AHSAN MAQBOOL

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Certificate

It is certified that M.Phil/MS Project Report Titled <u>"IMPLEMENTATION OF CUSTOMER RELATIONSHIP MANAGEMENT (CRM) SYSTEM FOR PAK-LINK"</u> by <u>MS(PM)-II</u>

Students has been examined by us. We undertake the follows:

- a. Project Report has significant new work/knowledge as compared already published or are under consideration to be published elsewhere. No equation, diagram, table, paragraph or section has been copied verbatim from previous work unless it is placed under quotation marks and duly referenced.
- b. The work presented is original and own work of the author (i.e. there is no plagiarism). No ideas, processes, results or words of others have been presented as Author own work.
- c. There is no fabrication of data or results which have been compiled/ analyzed.
- d. There is no falsification by manipulating research materials, equipment or processes, or changing or omitting data or results such that the research is not accurately represented in the research record.

Interview Panel:

Mr. Ahsan Maqbool

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Survey Builder For Gul Ahmed

Dynamics of PMO and EPM

Management Sciences Department

Bahria University Lahore, Pakistan

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