

PROJECT REPORT

IMPLEMENTATION OF CUSTOMER RELATIONSHIP MANAGEMENT (CRM) SYSTEM FOR PAK-LINK

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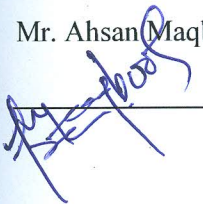
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- c. There is no fabrication of data or results which have been compiled/ analyzed.
- d. There is no falsification by manipulating research materials, equipment or processes, or changing or omitting data or results such that the research is not accurately represented in the research record.

Interview Panel:

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Mr. Fareed Zafar

IMPLEMENTATION OF CRM SYSTEM FOR PAK-LINK

Dynamics of PMO and EPM

Management Sciences Department

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“Planning is an unnatural process; it is much more fun to do something. The nicest thing about not planning is that failure comes as a complete surprise, rather than being preceded by a period of worry and depression” – Sir John Harvey Johnes

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List of Attached Documents

1. Project Charter Template
2. Project Scope Statement Template
3. Network Diagram
4. EPM Reports
5. EPM Dashboards
6. EPM Milestones List